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FROM THE CHAIR

The wonderful accomplishments of the Department of Family and Community Medicine (FCM) have a lot to do with every member of the department—faculty, staff and trainee alike—finding meaning in contributing to our collective effort to promote a primary-care oriented health system and achieve health equity in our communities. Health care reform is shining a bright light on primary care as the essential foundation of a well-functioning health system, and the department is at the forefront of the national movement to invigorate and reform primary care. We are also reaching beyond health care by working with community and civic partners to address the fundamental social and environmental determinants of health, emphasizing prevention, health promotion, and the conditions that make for healthy communities.

Our department’s efforts to advance our mission are guided by a strategic plan, which includes the following key goals:

- Lead innovation in the clinical practice of primary care
- Enhance educational programs
- Enhance research and scholarly productivity
- Create deeper and more meaningful programs in community engagement
- Promote diversity
- Build bridges within the department
- Assert more visible leadership at UCSF
- Promote faculty, resident and staff well-being and professional development
- Secure adequate space
- Improve finances

Synergies Between Innovations in Patient Care, Education and Research

Many of our activities work synergistically across these goals. A prime example is our work to implement innovative models of care in our own primary care practices, develop the curricular reforms to keep our resident and medical student training aligned with these practice reforms, and systematically study and evaluate these innovative patient care and educational models.

Our patient care practices are widely recognized for their excellence in patient-centered care. This year, the Family Health Center at San Francisco General Hospital received the San Francisco Health Plan Award for Excellence in Chronic Care Innovation for Team-Based Chronic Care, and the Lakeside Senior Medical Center received the UCSF Medical Center Team PRIDE Award.

Our efforts at primary care practice transformation received a major boost from a special program that is part of California’s Section 1115 Medicaid Waiver, the Delivery System Reform Incentive Program (DSRIP). The DSRIP program for California provides federal funds to county and University of California health systems as an incentive for reshaping care delivery towards more coordinated, effective, safe and efficient care. A prominent component of DSRIP is support for the transformation of primary care to a “patient-centered medical home” model embracing the types of innovations our department has long advocated and helped to define.

Energized by DSRIP, both the San Francisco Department of Public Health and UCSF Medical Center now have interdisciplinary primary care coordinating committees charged with expanding and
transforming primary care in each system, with strong leadership on these committees from FCM. Our FCM Center for Excellence in Primary Care is charged with providing technical assistance and training to facilitate redesign of primary care in both systems.

An example of the types of innovations we have spearheaded in the department is developing patient advisory councils at the Family Health Center at SFGH and the Lakeshore Family Medicine Center at the UCSF Medical Center. To date, FCM operates the only practices at SFGH and the UCSF Medical Center that have patient advisory councils working hand-in-hand with clinic teams to improve care. You can watch a terrific video about the Family Health Center patient advisory council at http://vimeo.com/28686278.

Educational Programs
Our educational programs are also at the cutting edge of primary care reform. When President Obama stated in April 2009 that “We’re not producing enough primary care doctors,” we listened. When the administration offered funding to expand primary care residency positions, we responded and received an award to increase our entering class in the UCSF-SFGH Family Medicine Residency Program from 13 to 15 residents, beginning with the cohort that entered in June 2010. We also received a federal grant to enhance our residency curriculum to prepare our graduates to be more effective “leaders and followers” (to borrow a phrase from CMS Administrator Dr. Don Berwick) in health system change.

UCSF medical students also appear to be heeding President Obama’s exhortations. This year, the number of UCSF medical students entering family medicine residency programs increased to 14, from 10 the year before. The UCSF Program in Medical Education for the Urban Underserved, led by Faculty Director Dr. Elisabeth Wilson of FCM, graduated its first cohort of medical students and has many more applicants every year than slots available.

Research Programs
Faculty members in the department are advancing scholarship in primary care. The 87 peer-reviewed articles authored by department members and published this academic year reflect the department’s prodigious scholarly productivity (see pages 18 – 22 for a list of publications). The Agency for Health Care Quality and Research highlighted two of our programs this year as best practices on its Health Care Innovations Exchange web-site: a program led by Dr. Ellen Chen on residents working with health coaches to improve chronic care, and one led by Dr. Shira Shavit to link recently paroled inmates to primary care medical homes. Investigators in our department generated more than $6 million in research funding this year, and our department is ranked 10th in NIH funding among all family medicine departments in the United States.

Community Service
The department continues to be a leader in community service. One dramatic example is our leadership in community-based training and support for clinicians caring for patients with HIV infection. Of the total $5.1 million made available this year by the federal Health Resources and Services Administration for a special call for HIV/AIDS training and technical assistance programs, nearly half - $2.4 million – was awarded to programs administered by our department, including the National HIV/AIDS Clinicians Consultation Center, the Pacific AIDS Education and Training Center, and the Center of Excellence in Transgender Care.
Diversity
Department members are highly visible in diversity efforts at UCSF. Four faculty members sit on the Chancellor’s Council on Campus Climate, Culture and Inclusion; no other department has more than one member on the committee. Our UCSF-SFGH Family Medicine Residency Training Program has set a high bar for diversity. Half of our FCM residents (49%) come from groups underrepresented in medicine compared with 10% of residents from those groups in UCSF residency programs as a whole.

Conclusion
These are just a few highlights of the remarkable work being done by the Department of Family and Community Medicine. I invite you to read our Annual Report and learn more about our exceptional people and programs. It is a privilege to serve as Chair of the family and the community that is the UCSF Department of Family and Community Medicine.

Kevin Grumbach, MD
DEPARTMENT PROFILE

The Mission of the Department of Family and Community Medicine is to educate students and residents in family medicine practice with an emphasis on meeting the needs of the economically disadvantaged and the medically underserved; to advance knowledge in family and community medicine; and to develop methods of primary care that are effective, efficient, and accessible to all people.

Department Leadership
- Kevin Grumbach, MD, Chair and Chief of Service, SFGH
- Ronald H. Goldschmidt, MD, Vice Chair
- Teresa Villela, MD, Vice Chair and Residency Director, SFGH

Organization
- Founded as an autonomous division in 1980
- Established as a department in 1987
- Administration, research programs, and medical student programs housed at Parnassus (UCSF) site
- Residency, Family Health Center, research programs, and inpatient services housed at San Francisco General Hospital (SFGH) site
- Decentralized clinical training sites for medical students

Faculty & Staff
- 51 full-time paid core FCM faculty, including 35 women and 6 members of underrepresented minority groups
- Six faculty with joint appointments at the Osher Center for Integrative Medicine or Philip R. Lee Institute for Health Policy Studies
- Three members of the Institute of Medicine
- Degrees: 44 MDs, 6 PhDs, and 1 DO
- Rank: 21 Professors, 15 Associate Professors, and 15 Assistant Professors
- Primary activity: 20 Research/Sponsored Activity, 21 Clinical, 9 Teaching, and 1 Administrative (>50% time)
- 29 faculty based at SFGH
- Four non-faculty academics
- 385 volunteer clinical faculty – most as teachers at affiliated residencies
- 99 paid staff

Medical Student Education
- Department co-directs first and second year Foundations of Patient Care course and directs six-week required third-year FCM clerkship
- Department offers wide variety of electives, including preceptorships and research assistantships
- Department plays leadership role in UCSF Program in Medical Education for the Urban Underserved (PRIME-US)
- Department faculty coordinate MD-MPH program
- Department faculty include seven members of UCSF Academy of Medical Educators
Residencies
- Department’s central residency program is based at SFGH, and includes 41 residents and two 4th-year chief residents, and features outstanding community linkages, a cross-cultural curriculum, and training for urban underserved areas; half of program graduates practice in underserved settings
- Department’s three affiliated family medicine residencies are located in Fresno, Salinas, and Santa Rosa, and include 91 family medicine residents

Clinical Activities
- Three primary care clinical sites: SFGH Family Health Center (50,202 visits/year), UCSF Lakeshore (19,209 visits/year), and UCSF Lakeside Senior Center (5,229 visits/year)
- At SFGH, five family physician faculty deliver babies
- Department operates the Urgent Care Center and Family Medicine Inpatient Service, staffs the Skilled Nursing Facility, and oversees the primary care practice at the Behavioral Health Center.

Research
- Major areas of study include: access to care, primary care practice innovation, health disparities, AIDS epidemiology and prevention family systems and chronic illness, women’s reproductive health, maternal & child health, minority health, translational science, and health care workforce
- Department collaborates with Department of Medicine in directing the UCSF Primary Care Research Fellowship
- The San Francisco Bay Area Collaborative Research Network (SF Bay CRN) is a primary health care practice-based research network that involves hundreds of primary care clinicians and clinical practice settings throughout the San Francisco Bay Area
- Total faculty research grants exceeded $6 million in 2010-2011 from sources including NIH, AHRQ, HRSA, Robert Wood Johnson Foundation, the W.K. Kellogg Foundation, and local and state government

Extramural Contracts & Grants
- Total extramural grants and contracts awarded to faculty $16.8 million (direct and indirect) in 2010-11, including research, service and training

Other Activities
- Pacific AIDS Education and Training Center and International Training and Education Center on HIV - building capacity in HIV services regionally and globally
- National HIV Clinicians’ Consultation Center Warmline/PEPline/Perinatal HIV Hotline – providing national phone consultation on HIV/AIDS and the national “needlestick” hotline for healthcare personnel (PEPline)
- Community Partnership Resource Center – facilitating partnerships between UCSF and local communities to address health disparities
- Successful CME programs (two major courses/year)
- Faculty development program for junior faculty throughout Northern California
LEADERSHIP

Office of the Chair
   Kevin Grumbach, MD, Chair
   Ronald Goldschmidt, MD, Vice Chair
   Teresa Villela, MD, Vice Chair
   Lesley McCaskey, Executive Assistant to the Chair

Executive Council
   Kevin Grumbach, MD, Department Chair
   Lawrence Fisher, PhD, Principal Investigator, Family Diabetes Project
   Ronald Goldschmidt, MD, Vice Chair for Academic Affairs
   Hali Hammer, MD, Clinical Director
   Margot Hughes-Lopez, SFGH Manager
   Judi Mozesson, Department Director of Administration
   William Shore, MD, Director of Faculty Development
   Katherine Strelkoff, MD, Clinical Director, Chief of Service
   David Thom, MD, PhD, Director of Research
   Margo Vener, MD, Director of Predoctoral Education
   Teresa Villela, MD, Director of UCSF-SFGH Family Medicine Residency Training

Clinical Leadership
   Hali Hammer, MD, Medical Director, SFGH Family Health Center
   Shieva Khayam-Bashi, MD, Medical Director, SFGH Skilled Nursing Facility
   Ronald Labuguen, MD, Medical Director, SFGH Urgent Care Center
   Todd May, MD, SFGH Chief of the Medical Staff
   Mary Catherine Murphy, MD, Director, SFGH Family Medicine Inpatient Service
   Daniel Pound, MD, Medical Director, UCSF Lakeside Senior Health Center
   Katherine Strelkoff, MD, Medical Director, UCSF Lakeshore Family Medicine Practice

Educational Leadership
   Ronald Goldschmidt, MD, Vice Chair for Academic Affairs
   Margo Vener, MD, MPH, Director of Predoctoral Education
   Teresa Villela, MD, Vice Chair and Director, UCSF-SFGH Family Medicine Residency Training Program

Research Leadership
   David Thom, MD, PhD, Director of Research
FACULTY & OTHER ACADEMICS

Shelley Adler, PhD, Professor in Residence
Kevin Barrows, MD, Associate Clinical Professor
Mona Bernstein, MPH, Academic Coordinator
Thomas Bodenheimer, MD, MPH, Adjunct Professor
Paula Braveman, MD, MPH, Professor
Steven Bromer, MD, Associate Clinical Professor
Quynh Bui, MD, Assistant Clinical Professor
Ellen Chen, MD, Assistant Clinical Professor
Daniel Ciccarone, MD, MPH, Associate Professor of Clinical Family and Community Medicine
Diana Coffa, MD, Assistant Clinical Professor
Janet Coffman, PhD, Associate Adjunct Professor
Kirsten Day, MD, Associate Clinical Professor
Christine Dehlendorf, MD, MAS, Assistant Professor in Residence
Joanne Donsky, MSW, Clinical Professor
Larissa Duncan, MD, Assistant Adjunct Professor
Susan Egerter, PhD, Associate Researcher
Lawrence Fisher, PhD, Professor in Residence
Ronald Goldschmidt, MD, Professor of Clinical Family and Community Medicine
Ellen Goldstein, MA, Academic Coordinator
Kevin Grumbach, MD, Professor
Hali Hammer, MD, Professor of Clinical Family and Community Medicine
Norman Hearst, MD, MPH, Professor
Danielle Hessler, PhD, Assistant Adjunct Professor
Laura Hill-Sakurai, MD, Associate Clinical Professor
Dana Hughes, DrPH, Adjunct Professor
Karen Sproull Jackson, MD, Associate Clinical Professor
Shieva Khayam-Bashi, MD, Clinical Professor
Clarissa Kripke, MD, Associate Clinical Professor
Ronald Labuguen, MD, Associate Clinical Professor
Megan Mahoney, MD, Associate Professor of Clinical Family and Community Medicine
Mina Matin, MD, Assistant Clinical Professor
Todd May, MD, Clinical Professor
Richard McKinney, MD, Clinical Professor
Wolf Mehling, MD, Associate Professor of Clinical Family and Community Medicine
Pooja Mittal, DO, Assistant Clinical Professor
Jessica Muller, PhD, Adjunct Professor
Jo Marie Munnich, MD, Associate Clinical Professor
Mary Catherine Murphy, MD, Associate Professor of Clinical Family and Community Medicine
Kara Odom Walker, MD, MPH, MSHS, Assistant Clinical Professor
Geraldine Oliva, MD, MPH, Associate Adjunct Professor
Amiesha Panchal, MD, Assistant Clinical Professor
Ina Park, MD, Assistant Adjunct Professor
Michael Potter, MD, Professor of Clinical Family and Community Medicine
Daniel Pound, MD, Clinical Professor
E. Michael Reyes, MD, MPH, Adjunct Professor
Jennifer Rienks, PhD, Assistant Researcher
Diane Rittenhouse, MD, MPH, Associate Professor in Residence
George Saba, PhD, Professor of Clinical Family and Community Medicine
Shira Shavit, MD, Associate Clinical Professor
Grace Shih, MD, Assistant Clinical Professor
William Shore, MD, Professor of Clinical Family and Community Medicine
Joanne Spetz, PhD, Professor in Residence
Margaret Stafford, MD, Assistant Clinical Professor
Katherine Strelkoff, MD, Clinical Professor
David Thom, MD, PhD, Professor in Residence
Michelle Tinitigan, MD, Assistant Clinical Professor
Margo Vener, MD, MPH, Professor of Clinical Family and Community Medicine
Teresa Villela, MD, Professor of Clinical Family and Community Medicine
Jessica Waldura, MD, Associate Clinical Professor
Elisabeth Wilson, MD, MPH, Associate Professor of Clinical Family and Community Medicine
Naomi Wortis, MD, Associate Clinical Professor
### ANNUAL FUNDING

<table>
<thead>
<tr>
<th>Clinical Enterprise – Department Patient Care</th>
<th>FY 2010-2011</th>
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<tbody>
<tr>
<td>UCSF Medical Center Practices*</td>
<td>$1,753,173</td>
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<tr>
<td>San Francisco General Hospital Practices</td>
<td>4,562,564</td>
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<tr>
<td>Professional Services Agreements</td>
<td>187,366</td>
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#### Extramural Awards†

<table>
<thead>
<tr>
<th>Category</th>
<th>Total</th>
</tr>
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<tbody>
<tr>
<td><strong>Federal</strong></td>
<td></td>
</tr>
<tr>
<td>Public Service</td>
<td>5,297,152</td>
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<tr>
<td>Research**</td>
<td>2,623,126</td>
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<tr>
<td>Training</td>
<td>1,431,403</td>
</tr>
<tr>
<td><strong>Local</strong></td>
<td></td>
</tr>
<tr>
<td>Public Service</td>
<td>(560)</td>
</tr>
<tr>
<td>Research**</td>
<td>--</td>
</tr>
<tr>
<td>Training</td>
<td>--</td>
</tr>
<tr>
<td><strong>Private</strong></td>
<td></td>
</tr>
<tr>
<td>Public Service</td>
<td>925,414</td>
</tr>
<tr>
<td>Research**</td>
<td>2,157,943</td>
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<tr>
<td>Training</td>
<td>1,971,541</td>
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<tr>
<td><strong>State</strong></td>
<td></td>
</tr>
<tr>
<td>Public Service</td>
<td>761,683</td>
</tr>
<tr>
<td>Research**</td>
<td>1,693,589</td>
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<tr>
<td>Training</td>
<td>(136,088)</td>
</tr>
</tbody>
</table>

#### Indirect Cost Recovery***
- Grand Total: $222,471

#### Intramural Awards
- 140,909

#### Gifts and Endowments
- 237,672

#### Educational Funds
- Hospital and University Funding of Resident Positions: 2,460,027
- School of Medicine Teaching Support: 250,000
- Continuing Medical Education and Faculty Development: 125,891

#### State General Fund
- 1,125,640

#### Other
- 191,337

**Grand Total**: $27,982,253

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*Includes Lakeshore Family Medicine Practice and family physician-generated departmental income at other UCSF practices. Gross patient care revenue for the Lakeshore practice is $3,183,278.

**Includes some projects directed by FCM faculty members with funds held by other departments or units.

***Only includes indirect cost recovery returned to the department and not total indirect costs generated.

†Actual generated indirect & direct costs (not award budgets).
ANNUAL FUNDING BY CATEGORY FY2010-2011

Extramural Awards 61%

Clinical Enterprise - Department Patient Care 23%

Educational Funds 10%

State General Fund 4%

Gifts & Endowments <1%

Intramural Awards <1%

Other <1%

Indirect Cost Recovery 1%
ANNUAL FUNDING BY SOURCE & TYPE FY2010-2011

Extramural Funding: By Source

- Federal: 56%
- State: 14%
- Private: 30%
- Local: 0%

Extramural Funding: By Type

- Public Service: 42%
- Research: 39%
- Training: 19%
EXTRAMURAL AND INTRAMURAL PROPOSAL & AWARD DATA FY2010-2011

<table>
<thead>
<tr>
<th>Proposal Description</th>
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<tbody>
<tr>
<td>Continuation</td>
<td>8</td>
</tr>
<tr>
<td>New</td>
<td>43</td>
</tr>
<tr>
<td>Renewal</td>
<td>5</td>
</tr>
<tr>
<td>Resubmission</td>
<td>4</td>
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<tr>
<td>Supplement</td>
<td>12</td>
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<tr>
<td><strong>Proposal Total</strong></td>
<td>72</td>
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<table>
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<th>Award Description</th>
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<td>New</td>
<td>30</td>
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<tr>
<td>Renewal</td>
<td>6</td>
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<tr>
<td>Resubmission</td>
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<tr>
<td><strong>Award Total</strong></td>
<td>38</td>
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</tbody>
</table>

Proposal to Award Success Rate: 73%

Notes:
Fiscal year proposal data based on sponsor due date.
*Fiscal year award data based on award start date and includes only new, renewal, and resubmission awards.
## NEW EXTRAMURAL PROJECTS AWARDED IN FY2010-11

<table>
<thead>
<tr>
<th>TITLE</th>
<th>PI</th>
<th>FUNDER</th>
<th>PROJECT PERIOD</th>
<th>AMOUNT</th>
</tr>
</thead>
<tbody>
<tr>
<td>AIDS Education and Training Center</td>
<td>E. Michael Reyes, MD, MPH</td>
<td>Health Resources &amp; Services Administration</td>
<td>7/1/2010 – 6/30/2015</td>
<td>$28,398,647</td>
</tr>
<tr>
<td>CARDIA Sub-study of Genitourinary Conditions</td>
<td>David Thom, MD, PhD</td>
<td>Kaiser Foundation Research Institute</td>
<td>9/15/2010 – 8/31/2015</td>
<td>$280,475</td>
</tr>
<tr>
<td>Clinical Care of the Underserved</td>
<td>Margo Vener, MD, MPH</td>
<td>Health Resources &amp; Services Administration</td>
<td>7/1/2010 – 9/30/2011</td>
<td>$261,485</td>
</tr>
<tr>
<td>Crescent City BEACON Community (CCBC) Project</td>
<td>Diane Rittenhouse, MD, MPH</td>
<td>Louisiana Public Health Institute</td>
<td>10/1/2010 – 3/31/2013</td>
<td>$450,312</td>
</tr>
<tr>
<td>Curriculum in Developmental Disabilities</td>
<td>Kevin Grumbach, MD, Clarissa Kripke, MD</td>
<td>Health Resources &amp; Services Administration</td>
<td>9/1/2010 – 11/30/2011</td>
<td>$180,000</td>
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<tr>
<td>Defining and Measuring Integrated Care to Eliminate Inequities in Care</td>
<td>Kevin Grumbach, MD</td>
<td>Aetna Foundation, Inc.</td>
<td>2/1/2011 – 1/31/2013</td>
<td>$249,999</td>
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<tr>
<td>Environmental Effects on Disparities in Smoking and Obesity among Women</td>
<td>Paula Braveman, MD, MPH</td>
<td>University of Texas at Austin</td>
<td>1/1/2011 – 12/31/2014</td>
<td>$264,289</td>
</tr>
<tr>
<td>Epidemiology of Helicobacter pylori Transmission</td>
<td>Hali Hammer, MD</td>
<td>Stanford University</td>
<td>7/12/2010 – 6/30/2011</td>
<td>$9,977</td>
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<tr>
<td>Family Medicine Residency Program Expansion</td>
<td>Teresa Villela, MD</td>
<td>Health Resources &amp; Services Administration</td>
<td>9/30/2010 – 9/29/2015</td>
<td>$1,920,000</td>
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<tr>
<td>I-TECH UCSF International AETC</td>
<td>E. Michael Reyes, MD, MPH</td>
<td>Health Resources &amp; Services Administration</td>
<td>4/1/2011 – 6/30/2012</td>
<td>$1,839,536</td>
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<tr>
<td>Identifying the Motivators and Challenges for Senior Faculty in Family Medicine</td>
<td>William Shore, MD</td>
<td>Society of Teachers of Family Medicine</td>
<td>3/1/2011 – 2/28/2013</td>
<td>$7,250</td>
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<tr>
<td>Impact of Health Coaching in an Outpatient Clinic: A Randomized Controlled Trial</td>
<td>Ellen Chen, MD</td>
<td>Gordon and Betty Moore Foundation</td>
<td>7/1/2010 – 6/30/2013</td>
<td>$1,429,000</td>
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<tr>
<td>Innovative Faith-Based Education on Advance Directives in Asian American Communities</td>
<td>Quynh Bui, MD</td>
<td>National Institutes of Health</td>
<td>10/1/2010 – 9/30/2012</td>
<td>$206,355</td>
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<tr>
<td>TITLE</td>
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<td>FUNDER</td>
<td>PROJECT PERIOD</td>
<td>AMOUNT</td>
</tr>
<tr>
<td>------------------------------------------------------</td>
<td>-----------------------------------</td>
<td>---------------------------------</td>
<td>----------------------</td>
<td>------------</td>
</tr>
<tr>
<td>Marin Maternity Project</td>
<td>Geraldine Oliva, MD, MPH</td>
<td>Prima Medical Foundation</td>
<td>6/1/2011 – 5/31/2012</td>
<td>$15,103</td>
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<tr>
<td>Maternal &amp; Infant Health Assessment</td>
<td>Paula Braveman, MD, MPH</td>
<td>California Department of Public Health</td>
<td>7/1/2010 – 6/30/2013</td>
<td>$3,223,555</td>
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<tr>
<td>Post Fellowship in Family Planning Program</td>
<td>Grace Shih, MD</td>
<td>Anonymous Foundation</td>
<td>8/1/2010 – 7/31/2012</td>
<td>$69,571</td>
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<tr>
<td>Post Fellowship Salary Support</td>
<td>Christine Dehlendorf, MD, MAS</td>
<td>Anonymous Foundation</td>
<td>7/1/2010 – 6/30/2012</td>
<td>$70,192</td>
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<tr>
<td>Prenatal to Three Pilot Initiative</td>
<td>Pooja Mittal, DO</td>
<td>Homeless Prenatal Program</td>
<td>7/1/2010 – 6/30/2011</td>
<td>$74,871</td>
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<tr>
<td>Primary Care Improvement Coaching in California’s Safety Net</td>
<td>Thomas Bodenheimer, MD, MPH</td>
<td>The East Bay Community Foundation</td>
<td>8/1/2010 – 8/1/2013</td>
<td>$375,000</td>
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<tr>
<td>Program in Medical Education for the Urban Underserved</td>
<td>Elisabeth Wilson, MD, MPH</td>
<td>The California Wellness Foundation</td>
<td>7/1/2010 – 6/30/2013</td>
<td>$210,000</td>
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<tr>
<td>Reproductive Health Education in Family Medicine-Abortion Training Program</td>
<td>Teresa Vilella, MD</td>
<td>Anonymous Foundation</td>
<td>7/1/2010 – 6/30/2012</td>
<td>$166,710</td>
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<tr>
<td>Song-Brown Healthcare Workforce Training Act</td>
<td>Teresa Vilella, MD</td>
<td>California Office of Health Planning and Development</td>
<td>7/1/2010 – 6/30/2013</td>
<td>$51,615</td>
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<tr>
<td>Transforming Primary Care Practice: Lessons Learned from the New Orleans Safety-Net</td>
<td>Diane Rittenhouse, MD, MPH</td>
<td>Agency for Healthcare Research &amp; Quality</td>
<td>8/16/2010 – 7/31/2013</td>
<td>$596,347</td>
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<tr>
<td>Transitions Clinic Program</td>
<td>Shira Shavit, MD</td>
<td>Langeloth Foundation</td>
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<td>$181,186</td>
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<tr>
<td>Transitions Clinic Program</td>
<td>Shira Shavit, MD</td>
<td>San Francisco Foundation</td>
<td>7/1/2010 – 6/30/2011</td>
<td>$20,411</td>
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## NEW INTRAMURAL PROJECTS AWARDED IN FY2010-11

<table>
<thead>
<tr>
<th>TITLE</th>
<th>FACULTY</th>
<th>AWARD</th>
<th>AMOUNT</th>
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<tbody>
<tr>
<td>Health Access Program for Prevention, Empowerment and Networking for Women (HAPPEN)</td>
<td>Megan Mahoney, MD</td>
<td>Hellman Family Award for Early Career Faculty</td>
<td>$45,454</td>
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<tr>
<td>Prison Discharge Planning Clinic Evaluation</td>
<td>Shira Shavit, MD</td>
<td>Hellman Family Award for Early Career Faculty</td>
<td>$45,454</td>
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<tr>
<td>CACDI Disability Asset Map</td>
<td>Clarissa Kripke, MD</td>
<td>UCSF Risk Management – Be Smart About Safety</td>
<td>$50,000</td>
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<td>PEER-REVIEWED PUBLICATIONS</td>
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HONORS & AWARDS

American Academy of Nursing, Honorary Fellow
Joanne Spetz

American Pediatric Association, Young Investigator Award
Janet Coffman

Best Doctors in America
Ronald Goldschmidt
Kevin Grumbach
Clarissa Kripke
Michael Potter
Katherine Strelkoff
Teresa Villela
Albert Yu

American Academy of Nursing, Honorary Fellow
Joanne Spetz

American Pediatric Association, Young Investigator Award
Janet Coffman

Best Doctors in America
Ronald Goldschmidt
Kevin Grumbach
Clarissa Kripke
Michael Potter
Katherine Strelkoff
Teresa Villela
Albert Yu

International Society for Contemporary Legend Research,
The Brian McConnell Book Award for Sleep Paralysis:
Night-mares, Nocebos, and the Mind-Body Connection
Shelley Adler

Kaiser Permanente HIV/AIDS Diversity Award
Joanne Keatley

NIH Research Career Development Awards
Christine Dehlendorf (K23)
Jess Waldura (KL2)

SF Health Plan Award for Excellence in Chronic Care
Innovation, Team-Based Chronic Care
Ellen Chen, Hali Hammer, Nancy Parker, and the Family
Health Center Team

Social Justice Center of Marin, Rebirth of Marin General
Hospital Award
Jennifer Rienks

UCSF Academy of Medical Educators, elected to
membership
Elisabeth Wilson

UCSF Academy of Medical Educators Excellence in
Teaching Awards
Amiesha Panchal
Jonathan Rapp
Albert Yu

UCSF Chancellor’s Award for Gay, Lesbian, Bisexual
and/or Transgender Leadership
E. Michael Reyes

UCSF Class of 2013 Essential Core Teaching Awards,
Outstanding Foundations of Patient Care Instruction
Mary Catherine Murphy

UCSF Clinical and Translational Science Institute Award for
Excellence in Teaching
Jess Waldura

UCSF Alpha Omega Alpha Honor Society, Faculty
Induction
Elisabeth Wilson

UCSF Essential Core Teaching Awards, “Outstanding
Lecture”
Elisabeth Wilson

UCSF Hellman Family Award for Early-Career Faculty
Megan Mahoney
Shira Shavit

UCSF Medical Center Team PRIDE Award
Daniel Pound, Eva Marie Turner, and the Lakeside Senior
Medical Team

UCSF University-Community Partnerships Office
Recognition Award for Excellence in University-Community
Partnership
Clarissa Kripke, Patricia Mejía, and the Office of
Developmental Primary Care

Special Honors
Endowed Chairs

Permanente Medical Group Teaching Chair of Primary Care
William B. Shore

UCSF Vitamin Settlement Endowed Chair in Community
Medicine
George W. Saba
Margo Vener
Naomi Wortis

Special Honors
Endowed Chairs

Permanente Medical Group Teaching Chair of Primary Care
William B. Shore

UCSF Vitamin Settlement Endowed Chair in Community
Medicine
George W. Saba
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Naomi Wortis

Special Honors
Endowed Chairs

Permanente Medical Group Teaching Chair of Primary Care
William B. Shore

UCSF Vitamin Settlement Endowed Chair in Community
Medicine
George W. Saba
Margo Vener
Naomi Wortis
UNIVERSITY & HOSPITAL SERVICE

UC Systemwide
Pacific Rim Research Program, Executive Committee
Daniel Ciccarone, UCSF Representative

Statewide PRIME Collaboration
Elisabeth Wilson, Program Director Member

UCSF Campuswide
AIDS Research Institute
E. Michael Reyes, Ad Hoc Member

Ambulatory Operations Group, UCSF Medical Center
Kevin Barrows, Member
Katherine Strelkoff, Member

Bioterrorism Committee - Mental Health Disaster Planning
George Saba, Executive Committee Member

Center for AIDS Research, Scientific Council
E. Michael Reyes, Member

Center for HIV Information, Editorial Board
E. Michael Reyes, Member

Chancellor’s Advisory Committee on Academic Diversity
Paula Braveman, Member

Chancellor’s Advisory Committee on Disability Issues
Clarissa Kripke, Chair

Chancellor’s Advisory Committee on Lesbian, Gay, Bisexual, and Transgender Issues
E. Michael Reyes, Member

Chancellor’s Council
Elisabeth Wilson, Faculty Representative

Chancellor’s Council on Faculty Life
Janet Coffman, Member

CTSI, Community Engagement and Health Policy Program, San Francisco Bay Area Collaborative
Michael Potter, Research Network Director

Committee on Educational Policy, Academic Senate
Elisabeth Wilson, Member

Committee on Equal Opportunity, Academic Senate
Shelley Adler, Member

Council on Campus Climate, Culture and Inclusion
Paula Braveman, Member
Kevin Grumbach, Member

UC Center for Health Quality and Innovation, Operations Committee
Kevin Grumbach, Member

UC Health Sciences Committee, Subcommittee on Public Health Education
Janet Coffman, Member

Council on Campus Climate, Culture and Inclusion (cont’d)
Clarissa Kripke, Member
E. Michael Reyes, Member

Decade of Human Biology Communications Task Force
Naomi Wortis, Member

Faculty Development Day Planning Committee
Shelley Adler, Member

Global Health Faculty Advisory Council
E. Michael Reyes, Member

Global Health Sciences, Steering Committee
E. Michael Reyes, Member

Hellman Family Award Selection Committee
Naomi Wortis, Member

Proposition 1D Telemedicine and Prime Facilities Oversight Committee
Kevin Grumbach, Member
Elisabeth Wilson, Member

Student Health Advisory Committee
Elisabeth Wilson, Member

UCSF Academic Senate Committee on Equal Opportunity
Paula Braveman, Member

UCSF Center for Health and Community, Health Disparities Working Group
Paula Braveman, Member

UCSF Center for Health and Community, Steering Committee
Paula Braveman, Member

UCSF Committee on Human Research
Norman Hearst, Member

University-Community Partnership Council
Kevin Grumbach, Member
University of California, San Francisco Haiti, East African, and Tanzania Workgroups
   E. Michael Reyes, Faculty Advisor

School of Medicine
Academy of Medical Educators, Faculty Development Committee
   Jessica Muller, Member
Academy of Medical Educators, Educational Policy and Advocacy Committee
   Elisabeth Wilson, Member
Budget Committee, SFGH Associate Dean’s Office
   Kevin Grumbach, Member
Clinical Core Operations Committee
   Margo Vener, Member
Clinical Geriatrics Education Working Group
   Margo Vener, Member
Clinical Studies Steering Committee
   Margo Vener, Member
Committee on Curriculum and Educational Policy
   Elisabeth Wilson, Member
Educational Research Advisory Committee, Office of Medical Education
   Shelley Adler, Member
Essential Core Compass Committee
   Daniel Ciccarone, Member
Family Planning Fellowship Selection Committee
   Christine Dehlendorf, Member
   Grace Shih, Member
Haile T. Debas Academy of Medical Educators, Innovations Committee
   William Shore, Member
Haile T. Debas Academy of Medical Educators, Innovations Funding Committee
   Shelley Adler, Chair
Health Disparities Working Group
   Elisabeth Wilson, Chair and Faculty Advisor
Integrated Core Steering Committee
   Margo Vener, Member
Iraq Action Group
   William Shore, Member

University-Community Partnerships Office
   Naomi Wortis, Faculty Co-Director

Liaison Committee for Medical Education, Faculty Self Study Committee
   Shelley Adler, Member
Longitudinal Clinical Experience Committee
   Margo Vener, Co-Chair
Medical Student Screening Committee
   Margo Vener, Member
PISCES Curriculum Core Planning Committee
   William Shore, Member
Program in Medical Education for the Urban Underserved (PRIME), Executive Committee
   Kevin Grumbach, Chair
PRIME, Steering Committee
   Naomi Wortis, Chair, Community Engagement Program
Research Evaluation and Allocation Committee
   David Thom, Member
Resource Allocation Program
   David Thom, Member
School of Medicine Admissions Committee
   Megan Mahoney, Member
Social and Behavioral Sciences Curriculum
   George Saba, Executive Committee Member
   William Shore, Member
Social and Behavioral Sciences Longitudinal Curricular Theme
   Shelley Adler, Co-Director
Standing Clinical and Outcomes Research (COR) Faculty Review Committee
   Norman Hearst, Member
Telemedicine Clinical Planning Committee
   Kevin Grumbach, Member
UCSF Graduate Medical Education Committee
   Teresa Villela, Member
Underrepresented in Medicine Mentorship Program
   Megan Mahoney, Mentor
**Hospital & Health Systems**

Community Health Network of San Francisco Primary Care Quality Improvement Committee  
*Hali Hammer, Member*

Healthy San Francisco, Provider Work Group  
*Hali Hammer, Member*

Healthy San Francisco, Quality Improvement Committee  
*Hali Hammer, Member*

San Francisco Buprenorphine in Pregnancy Task Force  
*Diana Coffa, Member*

San Francisco Department of Public Health’s Director’s Cabinet  
*Todd May, Member*

San Francisco Department of Public Health Primary Care Steering Committee  
*Kevin Grumbach, Co-Chair*

SFGH Accreditation, Licensing, and Certification Committee  
*Todd May, Member*

SFGH Administrative Operations Committee  
*Todd May, Member*

SFGH Ambulatory Care Committee  
*Hali Hammer, Co-Chair*

SFGH Baby Friendly Task Force  
*Pooja Mittal, Member*

SFGH Clinical Practice Group Executive Committee  
*Todd May, Member*

SFGH Code of Professional Conduct Committee  
*Todd May, Chair*

SFGH Credentials Committee  
*Todd May, Member  
Pooja Mittal, Member*

SFGH Disaster Committee  
*Todd May, Member*

SFGH Facilities Advisory Board Committee  
*Todd May, Member*

SFGH Information Systems Steering Committee  
*Todd May, Member  
Teresa Villela, Member*

SFGH Joint Conference Committee  
*Todd May, Member*

SFGH Just Culture Committee  
*Todd May, Member*

SFGH Medical Executive Committee  
*Diana Coffa, Resident Representative  
Teresa Villela, Member*

SFGH Medication Use and Safety Sub-Committee  
*Diana Coffa, Member*

SFGH Performance Improvement and Patient Safety Committee  
*Todd May, Member  
Mary Catherine Murphy, Member*

SFGH Perinatal Linkage Committee  
*Margaret Stafford, Member*

SFGH Prevention of Violence in the Healthcare Setting Task Force  
*Ronald Labuguen, Member*

SFGH Quality Counsel  
*Todd May, Member*

SFGH Root Cause Analysis/Risk Management Committee  
*Todd May, Member*

SFGH Utilization Management Committee  
*Hali Hammer, Member*

SFGH-UCSF Affiliation Agreement Strategy Group  
*Todd May, Member*

UCSF Clinical Enterprise Governance Committee  
*Kevin Grumbach, Elected Member*

UCSF Medical Group Executive Board  
*Kevin Grumbach, Member  
Katherine Strelkoff, Member*

UCSF Obstetrics Quality Improvement Committee  
*Katherine Strelkoff, Member*

UCSF Primary Care Operations Group  
*Katherine Strelkoff, Member*

UCSF Primary Care Strategies Committee/Primary Care Solutions Committee  
*Kevin Grumbach, Chair  
Katherine Strelkoff, Member*
Department of Family & Community Medicine

Academy of Medical Educators Liaison to SFGH
  Margo Vener, Member

Advancement and Promotions Review Committee
  Shelley Adler, Member
  Paula Braveman, Member
  Quynh Bui, Member
  Clarissa Kripke, Member
  Michael Potter, Member
  E. Michael Reyes, Member
  George Saba, Member
  David Thom, Member
  Teresa Villela, Member

Annual Rodnick Colloquium Planning Committee
  Laura Hill-Sakurai, Co-Chair
  William Shore, Co-Chair
  David Thom, Member, Co-Chair

Committee on Departmental Criteria for Promotion
  Shelley Adler, Member

Committee on Diversity
  George Saba, Member
  Elisabeth Wilson, Chair

Committee on Research Strategic Planning
  David Thom, Chair

DFCM Faculty Wellbeing Committee
  Jessica Muller, Member

DFCM Mentoring Oversight Committee
  Daniel Ciccarone, Member

Guidelines for Promotions Task Force
  William Shore, Chair

Hepatitis C Task Force, Family Health Center
  Megan Mahoney, Member

Primary Care Leadership Academy Planning Group
  Margo Vener, Co-Chair

Research Seminar Committee
  Daniel Ciccarone, Co-Chair
  Janet Coffman, Co-Chair

Residency Program Curriculum Development and Evaluation Committee
  Teresa Villela, Co-Chair

Residency Program Outreach and Diversity Task Force
  Teresa Villela, Co-Chair

Ryan White Care Act Title IV Family Service Network, Executive Committee
  Megan Mahoney, Member

SFCH DFCM Continuous Quality Improvement Program
  Hali Hammer, Director

Web Committee
  Paula Braveman, Member
  Antonio Chan, Member
  Kevin Grumbach, Ex-Officio Member
  Margot Hughes-Lopez, Member
  Roy Johnston, Member
  Lesley Maccaskey, Coordinator
  Judi Mazesson, Lead
  Sandy Nakamura, Member
  Gosia Pellarin, Webmaster
  Jessica Waldura, Member

Ryan White Care Act Title IV Family Service Network, Executive Committee
  Megan Mahoney, Member

SFCH DFCM Continuous Quality Improvement Program
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  Paula Braveman, Member
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  Kevin Grumbach, Ex-Officio Member
  Margot Hughes-Lopez, Member
  Roy Johnston, Member
  Lesley Maccaskey, Coordinator
  Judi Mazesson, Lead
  Sandy Nakamura, Member
  Gosia Pellarin, Webmaster
  Jessica Waldura, Member
PUBLIC SERVICE

**International**
Pan-Pacific Education and Communication Experiments by Satellite (PEACESAT) Committee  
*E. Michael Reyes, Member*

Physicians for Human Rights  
*Quynh Bui, Member*

Shoulder to Shoulder, Honduras  
*Grace Shih, Medical Brigade Leader*

**National and State**
California Health Care Leaders Network  
*Hali Hammer, Cohort Representative and Board Member*

Gay and Lesbian Medical Association, Advisory Board and Grants Review Committee  
*Shelley, Adler, Member*

Centers for Disease Control Technical Panel on Contraceptive Counseling and Education  
*Christine Dehlendorf, Member*

National Association of AIDS Education and Training Center, Program Committee and Legislative Committee  
*E. Michael Reyes, Member*

Corporate Health Improvement Program, National Advisory Board  
*David Thom, Member*

**Regional and Local**
American Diabetes Association, Annual Campaign  
*Danielle Hessler, Team Captain*

Huckleberry Youth Programs, Advisory Board  
*Elisabeth Wilson, Member*

Area Health Education Center, Statewide Program Advisory Committee  
*E. Michael Reyes, Member*

MIT Club of Northern California, Board of Directors  
*Joanne Spetz, Member*

Bay Area Schweitzer Fellows Program  
*Elisabeth Wilson, Advisory Board Member*

Mabuhay Health Center, San Francisco  
*Ronald Labuguen, Medical Advisor*

Border Health Education and Training, Area Health Education Center  
*E. Michael Reyes, Member*

Marin Healthcare District, Board of Directors  
*Jennifer Rienks, Vice-Chair*

FACE AIDS Leadership Summit, Stanford, CA, Leadership Committee  
*E. Michael Reyes, Member*

New Paradigm Research Fund  
*Norman Hearst, Board Member*

First Five Educational Grant, Jefferson Elementary School  
*Margo Vener, Awardee and Coordinator*

San Francisco Health Improvement Partnerships Coordinating Council  
*Kevin Grumbach, Co-Chair*

HIV/AIDS Service Provider's Committee, Sonoma County  
*Steven Bromer, Member*

San Francisco Health Plan Quality Improvement Committee  
*Hali Hammer, Member*

Health Council of Marin  
*Jennifer Rienks, Commissioner*

San Francisco Health Plan Provider Advisory Committee  
*Hali Hammer, Member*

Healthy San Francisco Evaluation Committee  
*Kevin Grumbach, Member*

San Francisco Marathon  
*Amiesha Panchal, Medical Volunteer*

Homeless Youth Alliance  
*Daniel Ciccarone, Volunteer Physician & Community Advisory Board Member*

Teenage Pregnancy and Parenting Project, Young Family Resource Center  
*Naomi Wortis, Partner, Service Learning Co-Director*
Tenderloin Health, Community Advisory Board
   Daniel Ciccarone, Member

UCSF Center for the Health Professions, Change Agent Program
   Hali Hammer, Pod Advisor

UCSF Center for the Health Professions, Institute for Physician Leadership
   Hali Hammer, Pod Advisor

Viet HepB Free Project, San Francisco
   Quynh Bui, Member

Vietnamese Community Health Promotion Project
   Quynh Bui, Member
EDUCATION

The Department of Family and Community Medicine plays a leading role in a full continuum of educational programs at UCSF.

- Our faculty ensures that every UCSF medical student is taught fundamental generalist clinical skills and patient-centered primary care.
- We emphasize preparation of culturally competent family physicians to meet the needs of underserved communities through a family practice residency training program at San Francisco General Hospital and three other affiliated family practice residencies in Northern California.
- We are training the next generation of academic leaders in family and community medicine through family medicine postdoctoral research and faculty development fellowships.
- We provide continuing medical education courses and other educational support to practicing physicians and health professionals.

PREDOCTORAL EDUCATION

Overview

Predoctoral Leadership
- Margo Vener, MD, Clerkship Director
- Roy Johnston, Student Programs Manager, Clerkship Administrator
- Sandi Borok, Model SFGH Administrator, Curriculum Program Administrator

Site Directors
- Maria Wamsley, MD, Mt. Zion
- Laura Hill-Sakurai, MD, Lakeshore
- Jamie Weinstein, MD, and Laurie Cederberg, MD, Sutter Medical Center of Santa Rosa
- Steve Harrison, MD, and Adam Bolour, MD, Natividad Medical Center, Salinas
- Robert Tevendale, MD, Community Regional Medical Center, Fresno

The Department of Family and Community Medicine (FCM) is actively involved in learning opportunities at all levels of medical school education. In the Essential Core Curriculum, FCM faculty are involved in Foundations of Patient Care and teach in small groups, provide physical examination instruction, and give lectures. In the Clinical Core, FCM 110 is a required six-week clerkship offered at sites in San Francisco, Santa Rosa, Salinas, and Fresno. The Longitudinal Clinical Experience and Model SFGH in the third year are directed by FCM faculty. A wide variety of electives, including clinical and research experiences, are offered throughout all four years of medical school. Through their involvement in required and elective courses, students are given the chance to learn about and experience the many facets and multiple opportunities of Family Medicine.
The Program in Medical Education for the Urban Underserved (PRIME-US)

Prime-US Leadership
Kevin Grumbach, MD, Chair, Executive Committee
Alma Martinez, MD, MPH, Executive Director
Elisabeth Wilson, MD, MPH, Program Director
Ben Lui, MD, MPH, Assistant Program Director
Aisha Queen-Johnson, MSW, Program Coordinator

PRIME-US is part of a statewide initiative to increase the number of physicians working in underserved communities. FCM faculty and staff have held leadership roles in PRIME-US since it was launched in 2006. The five-year longitudinal program offers student participants the unique opportunity to pursue their interest in working with urban underserved populations at the individual, group and community level. The curriculum includes a summer orientation, monthly seminars and site visits, community engagement and projects, clinical placements in underserved settings, leadership development opportunities, a required master’s degree, and strong mentorship.

Predoctoral Course Listing

FCM 110 – third-year clerkship (6 Blocks): Students will participate in patient care experiences in family practice centers and general medicine clinics. Locations include San Francisco, Santa Rosa, Salinas and Fresno.

Model SFGH – third-year structured program (FCM participates): Model SFGH is a longitudinal clerkship experience for students interested in working with urban underserved patients. The program goals are to improve interdisciplinary learning, increase mentorship, and provide students with more in-depth experience in the care of this population.

PISCES – third year structured program (FCM participates): The Parnassus Integrated Student Clinical Experiences (PISCES) program is an innovative clinical training program for third-year medical students at the UCSF Medical Center that partners students with patients and faculty longitudinally over a year. PISCES was created in response to concerns that our students are experiencing a loss of ownership over patient care as they learn to practice medicine in an increasingly fragmented care system.

LIFE – third-year structured program (FCM participates): The Longitudinal Integrated Fresno Education (LIFE) program is a fully integrated 6-month clinical clerkship for third-year UCSF medical students. This clerkship was designed to address the core competencies for Family and Community Medicine, Internal Medicine, Neurology and Psychiatry.

KLIC – third year structured program (FCM participates): The Kaiser Longitudinal Integrated Clerkship (KLIC) encompasses all the requirements of the third-year clerkships, including FCM 110. It is one year in length and takes place at Kaiser-Oakland.
FCM 140.04 – Family Medicine Clinical Clerkship (elective): Students will work individually with family medicine physicians in sites that could include an urban or rural private practice, community based clinic, or the Indian Health Service. Experiences will focus on students’ areas of interest, such as community-oriented primary care, complementary and alternative medicine, or maternal and child health.

FCM 140.05A, B, C – Social Medicine: Field work experience or research germane to social medicine, individually arranged with consideration to student's major area of interest.

FCM 140.16 – Care of Adolescents and Adults with Developmental Disabilities: During this two-to-four-week elective, students will be mentored by a clinician who provides care to medically fragile patients with developmental disabilities in the community. Services will be delivered in settings including group homes, clinics, and community sites. Each student will partner with a community agency and self advocates to complete a health promotion or resource development project. Participants will develop skills in working with teams. Activities and placements will be designed based on student interests.

FCM 140.40 – Advanced Inpatient Clerkship (elective): The Family Medicine Inpatient Service at SFGH employs a family practice approach to the care of hospitalized adult patients with diverse medical problems. Students will function as members of the multidisciplinary inpatient team at a junior intern level. Students will review their patients with the attending daily. There will be daily formal rounds and weekly behavioral science and radiology rounds, in addition to interactive small group teaching on core inpatient medicine topics.

FCM 140.42 – Culture and Integrative Medicine (elective): This two-week interdisciplinary elective will explore the interrelationship between Culture and Integrative Medicine through core seminars (two-hour core sessions focused on both didactic and experiential learning); preceptorships (in which students rotate through clinical integrative medicine sites); and independent learning (in which students design and carry out an independent project to be formally presented at the end of the elective).

FCM 140.43 – Ambulatory Care in Family Medicine: In this 4th-year outpatient elective, students will work in the Family Health Center and provide care to a diverse urban underserved patient population. Students will provide primary care and acute care and work in the minor procedure clinic. Students will consult with preceptors but will have a high degree of autonomy.

FCM 140.47 – Model SFGH Community Medicine: The Model SFGH Community Medicine elective is an experience in community health intended to complement the Model SFGH experience in care of underserved patient populations. Students will engage in clinical work, community projects, outreach and other experiences in the San Francisco public health/safety net system. This course is open only to students who are currently participating in Model SFGH.

FCM 140.54 – Primary Care in the Latino Community – Fresno: This elective includes patient care experience in four different clinical settings with established Latino physicians, training in primary care research with the Latino Center for Medical Education and Research, and seminars and discussions focused on Latino health care issues.

FCM 140.70 – Community Medicine in International Perspective: A 4-to-12 week elective involving placement at a supervised primary care training and/or service site abroad. Placements will be made according to student interest and language capability, and according to availability of appropriately supervised sites, mainly in Latin America.

FCM 150.01 – Research in Family and Community Medicine: Clinical epidemiology, health services, or behavioral science research approaches will be applied in the study of selected areas in family medicine or community health.

FCM 170.01A – Mabuhay Health Center (MHC): This elective includes training (volunteers are taught about the community and clinical practice at MHC) and volunteering at MBC.
FCM 170.01A – Emotional Brain Training (EBT): The application of adaptive emotional plasticity to rewire the stress response is a novel approach to medical care. Students will learn about this method, including neuroscience concepts and tools to appraise (and modify) their own brain state and to appraise the brain state of others.

Emotional brain training (EBT) is based on practical tools to rewire self-regulation for optional stress processing and decreasing allostatic (stress) load on the brain and body. This introductory course in EBT is designed for students who want a quick introduction to the practice of EBT to enhance their own resilience and to improve provider-patient communication.

FCM 170.01A – Disaster Preparedness: A Public Health Approach (The Chinatown Single Room Occupancy Community): As an academic-community partnership (involving the Chinatown Community Development Center, Chinatown Public Health Center, SRO Families United Collaborative, Department of Emergency Management, and students from UCSF, UC Berkeley, and the San Francisco Unified School District), SRO-CHP was forged to address numerous vulnerabilities. Its missions are to empower SRO residents with the capacity to respond and recover from disasters and to cultivate a culturally-competent and linguistically-proficient workforce pipeline.

FCM 170.01B – Transgender Health Seminar: A speakers series on issues related to transgender health care.

FCM 170.01B – Comparative Health Care Systems: This course systematically examines healthcare systems of different countries, with the following goals:
(1) identifying key, realistic issues in American health care reform and possible solutions whose efficacy can be evaluated with historical evidence;
(2) arming students with both historical and current knowledge to hold informed discussions about other nations’ health care systems; and
(3) examining the philosophical and cultural values that dictate priorities in health policy.

FCM 170.01C – Care of the Underserved: This course is intended to raise awareness around important topics and issues concerning the care of underserved populations from an interdisciplinary perspective. Lecture topics focus on the principles, practices and populations of underserved care. Lecturers reflect a diversity of health professions ranging from social workers, physicians, pharmacists, nurses, and other community leaders who work with underserved communities.

FCM 170.01D – Social Justice as it Applies to the Health of Latino Communities

FCM 170.01E – Introduction to Community Engagement: A Hands-on Approach

FCM 170.01E – UCSF LGBTI Health Forum for Graduate Health Students - A two-day seminar on issues in LGBTI health.

FCM 170.06 – Program in Medical Education for the Urban Underserved (PRIME US): This seminar provides the core didactic experience for students participating in the program in Medical Education for the Urban Underserved program. The seminar features interactive teaching sessions with experts in the care of urban underserved populations and field trips to Bay Area sites that demonstrate health problems and/or solutions for urban underserved populations and communities.

FCM 170.07 – Communicating with the Latino Patient: A practical course designed to develop basic skills in overcoming cultural and linguistic barriers to health care for Spanish-speaking persons.

FCM 170.10A - Homeless Health Issues: A survey course covering the broad spectrum of living issues (health care, drug addiction, HIV, shelter life, etc.) confronted by the homeless population of San Francisco. The seminar will be given in lecture format during the lunch hour. One session will be devoted to discussion of issues presented.

FCM 170.15 – Pathway to Discovery in Health and Society: An Overview: A survey course that offers early project exploration and development to learners in the year prior to their graduation.

FCM 170.17 – Health and Social Justice: This course is a multimedia and faculty-led group discussion seminar series open to students from all schools. Each week we screen and discuss a short documentary focusing on health-related aspects of
social issues such as race, ethnicity, and social class. Each 30-minute screening will be followed by a group discussion facilitated by a faculty member with interest and experience in issues of health disparities.

**FCM 171.01 – The Healer’s Art:** This elective will help students discover what it means for them to embark on the path to become a healer, by learning to strengthen their humanity and remain open-hearted; for future physicians these lesions can make the difference between professional burnout and a fulfilling life. This course is an opportunity for learning tools about self care, healing loss, finding meaning, strengthening commitment and becoming a true physician.

**FCM 171.03 – Student AIDS Forum:** The Student AIDS Forum provides an introduction to issues raised by the AIDS epidemic through workshops, films, and panels. The Forum challenges students to think through these issues as preparation for working with people with HIV.

**FCM 171.04 – Integrative Medicine Forum:** The Integrative Medicine Forum is a student-run, multidisciplinary community conference for current and future leaders in all areas of healthcare including medicine, nursing, dentistry, and pharmacy. Through keynote addresses, panel discussions, and interactive workshops, attendees will examine key issues in alternative and integrative medicine.

**FCM 172A – Legal Medicine:** Covers fundamental legal principles and procedures affecting medical practice, with emphasis on medical negligence, the physician’s role in the litigation process, the areas of medical practice which most frequently involve litigation, and practical measures to minimize the risk of lawsuit.

**FCM 172B – Legal Medicine:** Topics include learning what you need to know about how to minimize the risk of being sued, understanding your legal role in the event of litigation, avoiding licensing board accusations, and much more.

**FCM 184 – Contemporary Issues in Latino Health:** An introduction to demographic, political/economic, anthropologic and sociologic issues of importance for the health of diverse Latino subcultures in the United States.

**FCM 198 – Supervised Study:** Library research and directed reading under supervision of a faculty member with approval by the department chairperson.

**FCM 198 – Massage and Meditation:** This elective is an experiential, hands-on course that introduces students to both massage and meditation techniques. Classes begin and end with a simple meditation practice. Massage techniques are demonstrated and practiced, and elements of meditation are integrated into the practice of massage. Participants share and reflect on their individual experiences and learn practical skills to cope with stress.

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**FAMILY MEDICINE RESIDENCY EDUCATION**

**San Francisco General Hospital (SFGH)**

**Residency Leadership**
- Teresa Villela, MD, Residency Director
- Hali Hammer, MD, Associate Residency Director
- George Saba, PhD, Associate Residency Director
- Joanne Donsky, MSW, Assistant Residency Director
- Jill Thomas, Residency Program Manager

The UCSF/SFGH Family and Community Medicine Residency Program is an integral part of the UCSF Department of Family and Community Medicine, an independent department within the UCSF School of Medicine. The program is based at San Francisco General Hospital (SFGH), the
premier publicly-funded hospital in the nation, and is also part of the Community Health Network of San Francisco (CHN), a network of publicly-funded community health centers that provide care to a diverse population. All continuity training sites and the majority of rotation sites in our program are part of the CHN.

Our primary mission is to prepare family physicians for practice in urban underserved areas, and to improve the representation of ethnic minorities in our profession.

Our curriculum is guided by residents' experiences and provides them with the skills, knowledge, and perspectives necessary for working effectively with individuals and families of diverse racial, ethnic, cultural, and socioeconomic backgrounds. With important input from residents, our faculty has designed innovative programs over the years; these continue to shape our residents’ training and have often served as models for the training of family physicians throughout the country.

Since 1973, the residency program has trained 405 family physicians. Many of our alumni currently practice in state- and/or federally-designated medically underserved communities. While most alumni are in practice in California, a growing number of alumni are involved in teaching and research throughout the United States.

UCSF Fresno-Community Regional Medical Center

Residency Leadership
Ivan Gomez, MD, Residency Director

The UCSF Fresno Family Medicine Residency is a dynamic program which has graduated over 250 residents since its inception in 1970. It is a model for community-based training, balancing service and education needs for a large multi-cultural underserved population. UCSF Fresno offers outstanding ambulatory and inpatient care, including obstetrics, in a variety of settings. The program is distinguished by its urban and rural family health centers, and by its weekly educational half-days covering behavioral science, family medicine, geriatrics, and procedural skills topics.
UCSF Fresno residents receive a wealth of clinical experience in a range of settings. Residents work at Community Regional Medical Center (CRMC) caring for a large multi-cultural, indigent population. Family medicine residents also work at Selma Community Hospital, Community Medical Center-Fresno, Kaiser Permanente Medical Center-Fresno, and Veteran’s Administration Central California Health Care System (VA).

Located in downtown Fresno, CMRC recently underwent a $245 million dollar expansion and the campus includes a spectacular new home for the UCSF Fresno Medical Education Program. Administrative offices for family medicine as well as six other residency programs are located in the new UCSF Fresno Center.

Selma Community Hospital provides all of our residents with a unique rural experience, including operative obstetrics in a hospital run by family physicians and administered by the well-established Adventist Health System. It is adjacent to our family health center in Selma.

In addition to the inpatient and outpatient experience described above, all UCSF Fresno Family Medicine residents experience a variety of community-based training sites. Rotations in psychiatry, geriatrics, ambulatory procedures, and outpatient gynecology contribute to resident training. UCSF Fresno residents benefit from outstanding behavioral science training that incorporates shadowing, videotaping, formal behavioral science feedback, and an integrated series of presentations on behavioral science and multi-cultural topics. As an added bonus, residents are provided certification training in Advanced Trauma Life Support (taught by the UCSF Fresno surgery program), Advanced Life Support in Obstetrics (taught by family medicine faculty), Advanced Cardiac Life Support, and Neonatal Resuscitation (taught by the UCSF Fresno pediatric program).

UCSF Fresno graduates have found that the education they receive has allowed them to be independent practitioners who are confident in their knowledge and skills in all areas of family medicine.

**Salinas/Natividad Medical Center**

*Residency Leadership*

Steven Harrison, MD, Residency Director

Affiliated with the UCSF, Natividad is an unopposed county hospital residency located two hours south of San Francisco and a short distance inland from Monterey Bay. We have a total of 24 residents who have primary clinical responsibility for all of their patients. Our dedicated faculty members take pride in their supervision of patient care and in their teaching.

We are proud of our mission “to educate residents in the principles and practice of Family Medicine and prepare them to provide continuous, comprehensive, and culturally-sensitive, contextual care to underserved and rural populations.” While we have graduates in many different types of practices and many different places, we are also fortunate that many of our graduates have remained on the Central Coast, caring for the underserved here in our own area.
The Residency continues to be a strong, integral part of our community. Our dedication to outstanding patient care and broad-based Family Medicine education is appreciated and admired by all. While our special strengths are general inpatient care and maternal-child medicine, (our R1’s perform upwards of 200 deliveries and our pediatric experience is extensive), our clinical experiences in ambulatory chronic disease management and community medicine are also outstanding. We truly believe in developing our residents’ “clinical common sense” and provide well-rounded training to prepare them to work anywhere in the United States – or the world!

Santa Rosa/Sutter Medical Center of Santa Rosa

Residency Leadership

Jeff Haney, MD, Residency Director

With the initiation of formal training in general practice dating back to 1938, Sutter Medical Center (formerly Community Hospital) has an established tradition of excellent training with the strong support of community physicians, family physicians, and specialists alike. Many of the graduates of the residency program have settled in the area and have become active teachers in the program as well as leaders in the medical community.

In 1968, the program became affiliated with what since has become the Department of Family and Community Medicine at the University of California in San Francisco. The University provides additional teaching resources, including visiting faculty for grand rounds presentations, resources for research projects, and University recognition for faculty and residents. In 1969, with the formal acknowledgment of Family Practice as a specialty, the program became a Family Practice Residency. Since that time, it has achieved national recognition for its outstanding work in preparing family physicians to enter the full spectrum of practice.

In March 1996, Sutter Medical Center of Santa Rosa leased the hospital from Sonoma County and assumed its management. Sutter Health is a not-for-profit organization with hospitals and medical-group affiliations throughout Northern California. It sponsors two other family practice residencies in Sacramento and Merced. Sutter is committed to the education of family doctors and brings many resources to the hospital and the Residency.

Currently, there are 36 family practice residents at Sutter Medical Center. The residents are graduates of medical schools throughout the United States. The teaching staff is composed of over 200 full-time, part-time, and volunteer physicians. This includes a faculty of 17 family physicians, a geriatrician, a pediatric specialist, coordinators of all major inpatient services, many community-based family physicians, several psychologists, family nurse practitioners, physician assistants, and certified nurse midwives.

The program prepares graduates for certification by the American Board of Family Practice and is currently accredited by the Accreditation Council on Graduate Medical Education.
Primary Care Research Fellowship

Program Leadership (Family and Community Medicine)
Norman Hearst, MD, MPH, Associate Fellowship Director

The UCSF Department of Family and Community Medicine has, since 1998, offered two-year or three-year full-time fellowships for individuals wishing to prepare for careers that will include research in the field of Family Medicine. In 2008, the program joined forces with the UCSF Division of General Internal Medicine to form a new joint primary care research fellowship program. This joint program provides a broad range of research and training opportunities for fellows, as well as a large critical mass of fellows with whom to work.

Family physicians participating in the joint program also have additional activities unique to family medicine, including:

- Patient care and teaching in our department's clinical sites
- Participation in the monthly Family Medicine Department Research Seminar
- Semiannual review sessions with DFCM research faculty giving personalized feedback to each fellow on progress and career planning
- Collaboration on research projects with family physician mentors

Fellowship goals include:
- Developing expertise and independence in clinical research methods and statistical analyses
- Designing and completing research project(s)
- Preparing and presenting research results at a national research meeting
- Submitting research papers for publication
- Securing independent funding for research
- Developing teaching and leadership skills for a career in academic general internal medicine or family medicine
- Completing a Masters of Clinical Research at UCSF

2010-2011 Primary Care Research Fellows (Family Medicine)

Fellow: Robin Wallace, MD
Area of Focus: Women’s reproductive health
Mentor: Christine Dehlendorf, MD

Kellogg Health Scholars Program

Program Leadership
Paula Braveman, MD, MPH, Associate Fellowship Director

The UCSF Center on Social Disparities in Health in the Department of Family and Community Medicine, in collaboration with faculty at the University of California, Berkeley, has been a training site for the Kellogg Health Scholars Program (KHSP) since 2002. The KHSP has aimed to develop
new leadership in efforts to reduce health disparities and to secure equal access for all to the conditions and services essential for health. The Program has sought to develop leaders with both the competence to undertake research adding to knowledge about the nature of social disparities in health and about interventions to reduce those disparities, and the skills to inform and promote relevant policies. Qualified individuals from groups that have been under-represented in academia and policy-making have been encouraged to apply. Scholars develop an individually tailored plan emphasizing a mentored research experience; some pursue coursework but this is not required. Scholars participate in cross-site meetings with Scholars from the Kellogg Health Scholars Program sites at Harvard University, University of Michigan, University of North Carolina, University of Pittsburg, Morgan State University, and MD Anderson Cancer Center. Cross-site seminars have provided exposure to public policy-making and opportunities to increase skills in translating research into policy and practice.

2010-2011 Kellogg Fellows

Fellow: Rebecca Hasson, PhD
Areas of focus: Causes and consequences of pediatric obesity; social determinants of ethnic differences in obesity-related disease risk; design and implementation of behavioral interventions in multi-ethnic populations
Mentors: Len Syme, PhD; Paula Braveman, MD, MPH

Fellow: Jay Pearson, PhD, MPH
Area of focus: Structural social inequality and resultant racial and socioeconomic inequalities in health
Mentor: Paula Braveman, MD, MPH

NORTHERN CALIFORNIA FACULTY DEVELOPMENT FELLOWSHIP PROGRAM

Program Leadership
Jessica Muller, PhD, Fellowship Director
Walter Mills, MD, Fellowship Co-Director

Since 1990 the UCSF Department of Family and Community Medicine has offered a Faculty Development Fellowship Program for faculty in family medicine residency programs and departments in Northern California. Over 250 fellows have completed the program, many of whom now hold leadership positions throughout Northern California.

This one-year, part-time fellowship focuses on the knowledge, attitudes, and skills needed to be an effective faculty member. It includes:

- 12-14 fellows annually
- 8 three-day residential sessions, held monthly in the San Francisco Bay Area from October – May
- A core curriculum of essential skills, including:
  - One-on-One and Small Group Teaching
− Formal Presentations
− Curriculum Design
− Leadership and Negotiation
− Scholarship
− Professional Development
− Life-long Learning Skills
− A scholarly project selected by the fellow
− Between-session activities at the fellow’s home site
− The opportunity to reflect on and apply learning
− A network of colleagues!

2010-2011 Northern California Faculty Development Fellows

Scott Akin, MD, Contra Costa Regional Medical Center
James Arnold, DO, David Grant Medical Center
Humberto Barragan, DO, Mercy Merced Medical Center
Apurva Bhatt, MD, Kaiser Permanente Medical Center-Vacaville
Walter Hartwig, PhD, Touro University
Jeremy Law, MD, UC Davis
Luis Otero, MD, David Grant Medical Center
Girgis Sharmoukh, MD, Valley Residency Program
Melissa Slivka, MD, Kaiser Permanente Medical Group
PATIENT CARE

About San Francisco General Hospital and Trauma Center
San Francisco General Hospital and Trauma Center is the sole provider of trauma and psychiatric emergency services for the City and County of San Francisco. A comprehensive medical center, SFGH serves some 100,000 patients per year and provides 20 percent of the city’s inpatient care. As San Francisco’s public hospital, SFGH’s mission is to provide quality health care and trauma services with compassion and respect to patients who include the city’s most vulnerable. San Francisco General Hospital is also one of the nation’s top tertiary academic medical centers, partnering with the University of California, San Francisco School of Medicine on clinical training and research.

Family Health Center
The Family Health Center (FHC), including the Refugee Medical Clinic, provides comprehensive, multidisciplinary health care services to patients along a continuum of care that includes health promotion, disease prevention, urgent care, continuity ambulatory care services and specialty clinics (prenatal, diabetes). Care is delivered within a primary care continuity provider model that optimizes use of health care resources. This coordinated, comprehensive approach incorporates patient education, counseling, and the selective use of diagnostic, screening and therapeutic services directed toward health maintenance and early diagnosis and treatment of illness. The FHC provides the full scope of primary care services for children, adolescents, adults, the elderly and homebound patients. Our services include continuity and urgent care for all ages, prenatal care and perinatal case management, family planning, HIV family clinic services, well child care, minor office procedures, mental health services, social services, substance abuse counseling, nutrition consultation, diabetes education and case management, nurse case management and pharmacist consultation. Primary care for residents of the SFGH Behavioral Health Center is also provided by the FHC.
The FHC is a Federally Qualified Health Center and is the largest primary care clinic in the San Francisco Community Health Network. Patients receiving care reflect the rich ethnic and socioeconomic diversity of San Francisco: they speak twenty-nine different languages, 70% are ethnic minorities, 60% are uninsured, 25% receive Medi-Cal, and 2% are homeless. The clinician staff consists of over 70 PCPs, including nurse practitioners, a physician assistant, residents and faculty physicians. Our staff also includes Health Workers, Medical Assistants, Registered Nurses and clerical support staff. Providers of ancillary service at the FHC include a Behavioral Health Team, including psychologists and social workers, nutritionists, and pharmacists.

The FHC is the primary ambulatory training site for the UCSF/SFGH Family and Community Medicine Residency Program. All 41 FCM residents have their continuity clinics at the FHC. The FHC is also a key training site for UCSF medical, nurse practitioner, and pharmacy students.

**Fiscal Year 2010-2011:**
- Total Unduplicated Patients: 10,193
- Total Patient Visits: 50,202 visits

**Family Health Center: Patient Demographics**

**Gender**
- 32% Female
- 68% Male

**Race/Ethnicity**
- Hispanic: 5%
- Black: 12%
- Asian: 26%
- White: 43%
- Native Hawaiian: 1%
- Unknown/Other: <1%

**Patient Ages**
- 0-5 yrs: 5%
- 6-17 yrs: 10%
- 18-34 yrs: 9%
- 35-54 yrs: 7%
- 55-64 yrs: 6%
- 65-74 yrs: 23%
- 75-84 yrs: 39%
- Over 85 yrs: 1%
Adult Urgent Care Center

“The mission of the Urgent Care Center is to support the health care safety net in San Francisco by meeting the unmet need for urgent care, and by promoting the health and welfare of patients, including linkage to primary and specialty care.”

The Urgent Care Center (UCC) is open to adult residents of San Francisco in need of same day walk-in medical care. Most patients refer themselves. Some are primary care patients of the Community Health Network (CHN) and the San Francisco Community Clinic Consortium who are unable to be seen in their home clinics for same day care. Patients may also be referred by the SFGH Emergency Department. The medical staff of the UCC provides a wide range of diagnostic and treatment services involving the respiratory, cardiovascular, gastrointestinal, gynecological, orthopedic, neurological, and dermatological systems; infectious diseases; and a limited number of outpatient clinic procedures. The UCC is open 7 days a week, 365 days per year; its hours of operation are 8:00 a.m. to 10:00 p.m. (last patient admitted at 9:00 p.m.) Monday through Friday, and 8:00 a.m. to 8:00 p.m. (last patient admitted at 7:00 p.m.) on weekends and holidays.

**Fiscal Year 2010-2011:**
- Total Patient Visits: 29,000

**Major Discharge/Treatment Diagnoses**
Ten most frequent diagnoses:
1. Hypertension
2. Back pain
3. Upper respiratory tract infection
4. Abdominal pain
5. Acute pharyngitis
6. Urinary tract infection
7. Knee pain
8. Cough
9. Ankle pain
10. Diabetes

Family Medicine Inpatient Service

The Family Medicine Inpatient Service is a non-geographic, adult medical service providing acute inpatient care. Patients are admitted from the FHC, the Primary Care Network Clinics of the San Francisco Department of Public Health (DPH), the San Francisco Community Consortium Clinics, and the SFGH Emergency Department.

The Inpatient Service is staffed by four R1s, two R2s, two R3s, one chief resident, and two attending physicians. A clinical pharmacist, pharmacy students, and one to two medical students are also on the service at most times. The average daily census is 20 patients, with more than 1,500 patients discharged per year.
FMIS teams care for patients with a high level of complexity, including acute illnesses, such as sepsis, myocardial infarction and stroke, as well as complications of chronic diseases, such as diabetes, hypertension, HIV/AIDS and cancer. FMIS collaborates with medical and surgical consultative services in co-management of complex patients, and away from the patient bedside in innovative educational programs.

**Calendar Year 2011**
- Total Admissions: 1,503 (14% increase from 2010)
- Average Daily Census: 21.28 patients
- Average Length of Stay: 4.46 days (decrease from 5.22 in 2010)

*transitioned to FY data collection in 7/2011 for FY 2011-2012

**Family Medicine Inpatient Services: Patient Demographics**

**Ages**

- 17-35 yrs: 5%
- 35-50 yrs: 6%
- 51-65 yrs: 19%
- 66-80 yrs: 24%
- Over 80 yrs: 46%

**Gender**

- Female: 51%
- Male: 49%

**Race/Ethnicity**

- Hispanic: 14%
- Black: 19%
- Asian: 39%
- White: 24%
- Native American: 2%
- Unknown/Other: 2%

**Language**

- English: 66.6%
- Spanish: 18%
- Other: 15.4%
**Skilled Nursing Facility**

The SFGH Skilled Nursing Facility (aka 4A) provides skilled nursing and rehabilitation care to our patient population. Though it is physically a part of SFGH, 4A is actually an outpatient unit. The average age of 4A patients is 50, and the average length of stay is approximately 39 days. The most common indications for SNF care include continuation of IV antibiotics, wound care, and short-term rehabilitation.

The staffs’ deeper mission is to provide a holistic and interdisciplinary model of care, addressing our patients’ needs for healing and recovery from a bio-psychosocial and spiritual level. We try to maintain an atmosphere on 4A of acceptance, community, compassion, and encouragement. Through regular contact with caring staff from multiple disciplines—family practice, nursing, rehabilitation, nutrition, social work, and activities—4A patients return to a level of independent function, and many patients regain a sense of community, self-respect and purpose.

**Fiscal Year 2010-2011:**

- Total Beds: 30, average daily census 29.6
- Average Length of Stay: 42 days

**UCSF Family Medicine Center at Lakeshore**

The UCSF Family Medicine Center at Lakeshore offers primary care for patients of all ages including infants, children, adults and seniors. In family medicine, all members of a family may receive medical care from the same doctor.

Our mission is to provide extraordinary primary care. We are the medical home from birth to old age for patients from all walks of life and diverse cultural and family backgrounds. We aim to create a learning and healing environment with our patients, students and colleagues and to model innovative, conscientious, high quality care.

At Lakeshore, doctors provide a wide range of primary care services including, preventive medicine, care of ongoing chronic illnesses and treatment of acute or serious problems. Services also include prenatal care and dermatology.

When a patient needs more specialized care such as laboratory, X-ray or emergency services, the staff at Lakeshore refers patients to the appropriate specialist and department at UCSF Medical Center. Lakeshore doctors communicate and collaborate with specialists and hospital doctors to ensure that their patients receive the most complete care available.
Fiscal Year 2010-2011:
- Total Patient Visits: 19,209
- Total Panel Volume: 10,337

UCSF Lakeside Senior Medical Center
Patients at Lakeside Senior Medical Center receive personalized care from doctors, nurses and social workers who are trained in the special needs of seniors and specialize in caring for older adults. Each member of the staff reflects UCSF Medical Center’s tradition of excellence. Lakeside Senior Medical Center gives patients the kind of personal attention that too often has become a thing of the past. Patients also have access to other UCSF specialists and health professionals.

Podiatry, psychology and laboratory services are provided on site. Physical therapy and radiology services are available nearby.

Fiscal Year 2010-2011:
- Total Patient Visits: 5,229
- Total Panel Volume: 880
MEDIA COVERAGE

Below is a sampling of FCM-related media stories.

Shavit Honored by Robert Wood Johnson Foundation for Community Leadership  
UCSF Today, August 24, 2010  
Featuring: Shira Shavit, MD

Who Will Take Care of Us? Diagnosing the Primary Care Physician Shortage  
Crosscurrents, KALW, September 1, 2010  
Featuring: Thomas Bodenheimer, MD and Kevin Grumbach, MD

Incentives for Primary Care Physicians, Few and Far Between  
Crosscurrents, KALW, September 1, 2010  
Featuring: Thomas Bodenheimer, MD and Kevin Grumbach, MD

PRIME Time for Medical Outreach  
UCSF Newsroom, September 16, 2010  
Featuring: Medical student, Jamila Harris and the PRIME-US Program

GAO Appoints Flores to New National Health Care Workforce Commission  
UCSF Today, October 5, 2010  
Featuring: Katherine Flores, MD, Family Medicine, UCSF Fresno

Three Outstanding UCSF-Community Partnership Programs Receive Honors  
UCSF Newsroom, November 1, 2010  
Featuring: Family and Community Medicine and the Office of Developmental Primary Care

The Primary Care Turf War: Could Nurse Practitioners Play the Role of Doctor?  
Crosscurrents, KALW, November 18, 2010  
Featuring: Thomas Bodenheimer, MD and Kevin Grumbach, MD

Aspiring to Universal Access: Healthy San Francisco Opens up Care  
Featuring: Hali Hammer, MD, Teresa Villela, MD, Ellen Chen, MD, and Michael Yu, MD

Community-Based Clinic Enhances Access to Medical Care and Reduces Emergency Department Visits for Chronically Ill Recently Released Prisoners  
AHRQ Newsletter, June 22, 2011  
Featuring: Shira Shavit, MD, and the Transitions Clinic in San Francisco
EVENTS & ACTIVITIES

The Rodnick Colloquium

The annual Family & Community Medicine Colloquium—dedicated in 2008 to Jonathan Rodnick, MD—celebrates innovations in clinical care, community engagement, medical education, and research with presentations by UCSF faculty, residents, students, and staff. The colloquium enhances networking and collaboration within our department and fosters mentoring opportunities for medical students interested in primary care.

This year’s colloquium, focusing on *Innovations in Family & Community Medicine*, took place on Thursday, May 12, 2011. The keynote address, “Scaling Up and Sustaining Innovation”, was given by Dr. Kevin Grumbach, Department Chair. Plenary sessions included:

- **REDEEM: An RCT to Reduce Disease Distress and Improve Diabetes Management – First Results**, Lawrence Fisher, PhD
- **Elation or Dismay: Attitudes of California Healthcare Stakeholders on the Affordable Care Act Medicaid Expansion**, Autumn Kieber-Emmons, MD, MPH
- **Impact on Referral Rates after Adding Healthy Steps to Curriculum**, Susan Hughes, MS and Lydia Herrera-Mata, MD
- **Measuring Primary Care Providers’ Trust in Their Patients on Prescription Opioids for Chronic Non-malignant Pain**, David Thom, MD, PhD

State of the Department

Dr. Kevin Grumbach, Department Chair, presents the annual State of the Department Address every September at Carr Auditorium at San Francisco General Hospital to the entire department, including faculty, staff, residents, and clinicians. The State of the Department update includes FCM milestones such as rewards and recognitions, highlights of the many FCM programs and projects, strategic planning, education, community engagement, and news impacting the entire university.
On behalf of the Department of Family and Community Medicine, we would like to take this opportunity to express our heartfelt gratitude to all of the donors who supported us in 2010-2011. Through your continued commitment, the Department continues to carry out its mission.

We would like to give special mention to the following major donors for their contributions this year:

- Dr. & Mrs. Joseph and Clara Barbaccia
- Ms. Joan Casserly
- Dr. & Mrs. Ronald and Catherine Goldschmidt
- Mr. Larry Smead