# Table of Contents

- From the Chair .............................................................................................................................. 3
- Department Profile .......................................................................................................................... 6
- Leadership ........................................................................................................................................ 8
- Faculty & Other Academics .............................................................................................................. 9
- Annual Funding ............................................................................................................................... 11
- Extramural and Intramural Proposal & Award Data ...................................................................... 14
- New Extramural Projects ................................................................................................................. 15
- New Intramural Projects .................................................................................................................. 17
- Peer-Reviewed Publications ............................................................................................................. 18
- Honors & Awards ............................................................................................................................. 23
- University & Hospital Service .......................................................................................................... 24
- Public Service .................................................................................................................................... 29
- Education ........................................................................................................................................ 31
- Patient Care ..................................................................................................................................... 42
- Media Coverage ............................................................................................................................... 48
- Events & Activities ........................................................................................................................... 49
- Thank You ......................................................................................................................................... 51
FROM THE CHAIR

Health care reform is shining a bright light on primary care as the essential foundation of a well-functioning health system, and the department is at the forefront of the national movement to invigorate and reform primary care. We are also reaching beyond health care by working with community and civic partners to address the fundamental social and environmental determinants of health, emphasizing prevention, health promotion, and the conditions that make for healthy communities.

Our department’s efforts to advance our mission are guided by a strategic plan, which includes the following key goals:

- Lead innovation in the clinical practice of primary care
- Enhance educational programs
- Enhance research and scholarly productivity
- Create deeper and more meaningful programs in community engagement
- Promote diversity
- Build bridges within the department
- Assert more visible leadership at UCSF
- Promote faculty, resident and staff well-being and professional development
- Secure adequate space
- Improve finances

UCSF-SF General Hospital Family Medicine Residency Training Program 40th Anniversary

One of the highlights of this academic year was the symposium and dinner-dance gala held in March, 2012, to celebrate the 40th Anniversary of the UCSF-SF General Hospital Family Medicine Residency Training Program. More than 400 family physicians have graduated from the residency program since its founding, and they exemplify the department’s mission. Our alumni include family physicians who are doing the noble work of serving the community as dedicated patient care physicians, along with alumni who are serving, or have served, as vice presidents and medical directors of leading health care organizations (among them the Palo Alto Medical Foundation, Permanente Medical Group, and Aetna and United health plans), chief medical officer of the Bureau of Primary Health Care (the federal agency overseeing community health centers), legislative aid to the late-Senator Ted Kennedy, medical directors of many community health centers and county primary care clinics, residency program directors, and leading researchers (including two alumni elected to the Institute of Medicine). Alumni gave presentations on their remarkable accomplishments in a 40th Anniversary symposium, followed by a festive dinner-dance attended by hundreds of alumni, faculty, current residents, staff, and friends of the residency program.

Current residents were featured in an inspiring video produced for the gala. Their moving comments about family medicine provided a wonderful sense of continuity to the residency program.
and its value, and assurance that the future of family medicine is in good hands. The 3-minute video can be viewed at http://www.youtube.com/watch?v=ieR PeyrOz5M.

**Leadership**

Just as the residency program gala affirmed the legacy of leadership among our alumni, faculty members assumed important leadership positions at UCSF. Todd May was appointed Chief Medical Officer of San Francisco General Hospital, becoming one of the first family physicians to serve as CMO of a major urban teaching hospital. Teresa Villela was appointed Chief of Service at San Francisco General Hospital. I was elected by my UCSF department chair peers to be one of three inaugural chairs to serve on the Clinical Enterprise Governance Committee for the UCSF Health System—the committee overseeing strategic direction and operational performance for the UCSF Medical Center.

The department continues to play a leadership role in the San Francisco Department of Public Health and UCSF Medical Center interdisciplinary primary care coordinating committees that are charged with expanding and transforming primary care in each system. Our FCM Center for Excellence in Primary Care is providing technical assistance and training to facilitate redesign of primary care in both systems. Department faculty members are also participating in a national initiative to help clinics funded by the Ryan White HIV/AIDS Program to provide care to HIV-infected patients become patient-centered medical homes using the Center’s principles of high-performing primary care.

In addition to family physicians playing leadership roles in our health delivery organizations, leadership became a key theme for a new medical student program at UCSF. Margo Vener, the department’s director of predoctoral education, spearheaded a new UCSF initiative this year, the Primary Care Leadership Academy. This Academy is designed to engage and excite students as change agents in health system reform, by providing experiences in innovative models of primary care and projects in practice improvement.

**Research Programs**

Faculty members in the department are advancing scholarship in primary care. The 80 peer-reviewed articles authored by department members and published this academic year reflect the department’s prodigious scholarly productivity (see pages 18-22 for a list of publications). Dave Thom, the department’s Director of Research, led an interdisciplinary team of investigators in a successful application for an extremely competitive first-round award from the Patient Centered Outcomes Research Institute (PCORI) to study the role of health coaches in helping patients make health and medical care decisions. Established by the Affordable Care Act, PCORI is a prominent new funding agency charting innovative directions in clinical and health services research.

**Community Service**

The department continues to be a leader in community service. Staff members in the department have played a critical role in building trusting partnerships between UCSF, civic agencies such as the
Department of Public Health and SF Unified School District, and community-based organizations by serving as “navigators” for the UCSF Clinical and Translational Science’s SF Health Improvement Partnerships (SFHIP) initiative. SFHIP is a high-profile campus program designed to translate research into meaningful improvements in health and health equity in San Francisco.

**Diversity**

Department members are highly visible in diversity efforts at UCSF. Two thirds (65%) of FCM residents come from groups underrepresented in medicine, compared with 10% of residents from those groups in UCSF residency programs as a whole. The department continues to embrace a broad vision of diversity and inclusion, as represented by programs such as the department’s Transgender Center of Excellence and Office of Developmental Primary Care.

**Conclusion**

These are just a few highlights of the remarkable work being done by the Department of Family and Community Medicine. I invite you to read our Annual Report and learn more about our exceptional people and programs. It is a privilege to serve as chair of the family and the community that is the UCSF Department of Family and Community Medicine.

Kevin Grumbach, MD
**DEPARTMENT PROFILE**

The Mission of the Department of Family and Community Medicine is to educate students and residents in family medicine practice with an emphasis on meeting the needs of the economically disadvantaged and the medically underserved; to advance knowledge in family and community medicine; and to develop methods of primary care that are effective, efficient, and accessible to all people.

**Department Leadership**
- Kevin Grumbach, MD, Chair
- Ronald H. Goldschmidt, MD, Vice Chair
- Teresa Villela, MD, Vice Chair, Chief of Service, SFGH and Residency Director, SFGH

**Organization**
- Founded as an autonomous division in 1980
- Established as a department in 1987
- Administration, research programs, and medical student programs housed at Parnassus (UCSF) site
- Residency, Family Health Center, research programs, and inpatient services housed at San Francisco General Hospital (SFGH) site
- Decentralized clinical training sites for medical students

**Faculty & Staff**
- 54 full-time paid core FCM faculty, including 38 women and 6 members of underrepresented minority groups
- Three members of The Institute of Medicine
- Degrees: 51 MDs, 8 PhDs, 1 DO; 4 Other
- Rank: 24 Professors, 15 Associate Professors, and 15 Assistant Professors
- Primary activity: 22 Research/Sponsored Activity; 24 Clinical; 7 Teaching; and 1 Administrative
- 28 faculty based at SFGH
- Seven faculty with joint appointments at the Osher Center for Integrative Medicine or the Philip R. Lee Institute for Health Policy Studies
- Four non-faculty academics
- 385 volunteer clinical faculty – most as teachers at affiliated residencies
- 101 paid staff

**Medical Student Education**
- Department co-directs first- and second-year Foundations of Patient Care course and directs six-week required third-year FCM clerkship
- Department offers wide variety of electives, including preceptorships and research assistantships
- Department plays leadership role in UCSF Program in Medical Education for the Urban Underserved (PRIME-US)
- Department faculty coordinate MD-MPH program
- Department faculty include seven members of UCSF Academy of Medical Educators
Residencies
- Department’s central residency program is based at SFGH, includes 41 residents and two 4th-year chief residents, and features outstanding community linkages, a cross-cultural curriculum, and training for urban underserved areas; half of the program graduates practice in underserved settings
- Department’s three affiliated family medicine residencies are located in Fresno, Salinas, and Santa Rosa, and include 91 family medicine residents

Clinical Activities
- Three primary care clinical sites: SFGH Family Health Center (48,684 visits/year), UCSF Lakeshore (20,647 visits/year), and UCSF Lakeside Senior Center (4,429 visits/year)
- Additional department clinical services at SFGH include Urgent Care Center, Family Medicine Inpatient Service, Skilled Nursing Facility, baby deliveries, and oversight of the primary care practice at the Behavioral Health Center

Research
- Major areas of study include access to care, primary care practice innovation, health disparities, AIDS epidemiology and prevention, family systems and chronic illness, women’s reproductive health, maternal & child health, minority health, translational science, and health care workforce
- Department collaborates with Department of Medicine in directing the UCSF Primary Care Research Fellowship
- The San Francisco Bay Area Collaborative Research Network (SF Bay CRN) is a primary health care practice-based research network that involves hundreds of primary care clinicians and clinical practice settings throughout the San Francisco Bay Area
- Total faculty research grant awards exceeded $6.7 million in 2011-2012 from sources including NIH, AHRQ, HRSA, the Robert Wood Johnson Foundation, the W.K. Kellogg Foundation, and local and state government

Extramural Contracts & Grants
- Extramural grants and contracts awarded to faculty totaled $16.2 million (direct and indirect) in 2011-12, including research, service and training

Other Activities
- Pacific AIDS Education and Training Center and International Training and Education Center on HIV - building capacity in HIV services regionally and globally
- National HIV/AIDS Clinicians’ Consultation Center Warmline/PEPline/Perinatal HIV Hotline - providing national phone consultation on HIV/AIDS and the national “needlestick” hotline for healthcare personnel (PEPline)
- Successful CME programs (two major courses/year)
- Faculty development program for junior faculty throughout Northern California
LEADERSHIP

Office of the Chair
Kevin Grumbach, MD, Chair
Ronald Goldschmidt, MD, Vice Chair
Teresa Villela, MD, Vice Chair
Lesley McCaskey, Executive Assistant to the Chair

Executive Council
Kevin Grumbach, MD, Department Chair
Lawrence Fisher, PhD, Principal Investigator, Family Diabetes Project
Ronald Goldschmidt, MD, Vice Chair for Academic Affairs
Hali Hammer, MD, Clinical Director
Margot Hughes-Lopez, SFGH Manager
Judi Mozesson, Department Director of Administration
William Shore, MD, Director of Faculty Development
Katherine Strelkoff, MD, Clinical Director, Chief of Service
David Thom, MD, PhD, Director of Research
Margo Vener, MD, Director of Predoctoral Education
Teresa Villela, MD, Chief of Service, Director of UCSF-SFGH Family Medicine Residency Training

Clinical Leadership
Hali Hammer, MD, Medical Director, SFGH Family Health Center, Vice Chief of Service, SFGH
Shieva Khayam-Bashi, MD, Medical Director, SFGH Skilled Nursing Facility
Ronald Labuguen, MD, Medical Director, SFGH Urgent Care Center
Todd May, MD, SFGH Chief Medical Officer
Mary Catherine Murphy, MD, Director, SFGH Family Medicine Inpatient Service
Daniel Pound, MD, Medical Director, UCSF Lakeside Senior Health Center
Katherine Strelkoff, MD, Medical Director, UCSF Lakeshore Family Medicine Practice
Teresa Villela, MD, Chief of Service, SFGH

Educational Leadership
Ronald Goldschmidt, MD, Vice Chair for Academic Affairs
Margo Vener, MD, Director of Predoctoral Education
Teresa Villela, MD, Vice Chair and Director, UCSF-SFGH Family Medicine Residency Training Program

Research Leadership
David Thom, MD, PhD, Director of Research
FACULTY & OTHER ACADEMICS

Shelley Adler, PhD, Professor in Residence
Kevin Barrows, MD, Associate Clinical Professor
Mona Bernstein, MPH, Academic Coordinator
Dipesh Bhakta, MD, Assistant Clinical Professor
Thomas Bodenheimer, MD, MPH, Adjunct Professor
Paula Braveman, MD, MPH, Professor
Steven Bromer, MD, Associate Clinical Professor
Quynh Bui, MD, Assistant Clinical Professor
Ellen Chen, MD, Assistant Clinical Professor
Daniel Ciccarone, MD, MPH, Professor of Clinical Family and Community Medicine
Diana Coffa, MD, Assistant Clinical Professor
Janet Coffman, PhD, Associate Adjunct Professor
Kirsten Day, MD, Associate Clinical Professor
Christine Dehlendorf, MD, MAS, Assistant Professor in Residence
Joanne Donsky, MSW, Clinical Professor
Larissa Duncan, MD, Assistant Adjunct Professor
Susan Egerter, PhD, Associate Researcher
Lawrence Fisher, PhD, Professor in Residence
Ronald Goldschmidt, MD, Professor of Clinical Family and Community Medicine
Ellen Goldstein, MA, Academic Coordinator
Laura Gottlieb, MD, Assistant Clinical Professor
Kevin Grumbach, MD, Professor
Hali Hammer, MD, Professor of Clinical Family and Community Medicine
Norman Hearst, MD, MPH, Professor
Danielle Hessler, PhD, Assistant Adjunct Professor
Laura Hill-Sakurai, MD, Associate Clinical Professor
Dana Hughes, DrPH, Adjunct Professor
Karen Sproull Jackson, MD, Associate Clinical Professor
Shieva Khayam-Bashi, MD, Clinical Professor
Clarissa Kripke, MD, Associate Clinical Professor
Ronald Labuguen, MD, Associate Clinical Professor
Isabel Lee, MD, Assistant Clinical Professor
Lynette Leighton, MD, Assistant Clinical Professor
Megan Mahoney, MD, Associate Professor of Clinical Family and Community Medicine
Mina Matin, MD, Assistant Clinical Professor
Todd May, MD, Clinical Professor
Richard McKinney, MD, Clinical Professor
Wolf Mehling, MD, Associate Professor of Clinical Family and Community Medicine
Pooja Mittal, DO, Assistant Clinical Professor
Jessica Muller, PhD, Adjunct Professor
Jo Marie Munnich, MD, Associate Clinical Professor
Mary Catherine Murphy, MD, Associate Adjunct Professor
Kara Odom Walker, MD, MHP, MSHS, Assistant Clinical Professor
Geraldine Oliva, MD, MPH, Adjunct Professor
Amiesha Panchal, MD, Assistant Clinical Professor
Ina Park, MD, Assistant Adjunct Professor
Michael Potter, MD, Professor of Clinical Family and Community Medicine
Daniel Pound, MD, Clinical Professor
Jennifer Rienks, PhD, Assistant Researcher
E. Michael Reyes, MD, MPH, Adjunct Professor
Diane Rittenhouse, MD, MPH, Associate Professor in Residence
George Saba, PhD, Professor of Clinical Family and Community Medicine
Shira Shavit, MD, Associate Clinical Professor
Grace Shih, MD, Assistant Clinical Professor
William Shore, MD, Professor of Clinical Family and Community Medicine
Joanne Spetz, PhD, Professor in Residence
Margaret Stafford, MD, Assistant Clinical Professor
Katherine Strelkoff, MD, Clinical Professor
David Thom, MD, PhD, Professor in Residence
Michelle Tinitigan, MD, Assistant Clinical Professor
Margo Vener, MD, MPH, Professor of Clinical Family and Community Medicine
Teresa Villela, MD, Professor of Clinical Family and Community Medicine
Jessica Waldura, MD, Associate Clinical Professor
Elisabeth Wilson, MD, MPH, Associate Professor of Clinical Family and Community Medicine
Naomi Wortis, MD, Associate Clinical Professor
## ANNUAL FUNDING

<table>
<thead>
<tr>
<th>Clinical Enterprise – Department Patient Care</th>
<th>FY 2011-2012</th>
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<tr>
<td>UCSF Medical Center Practices*</td>
<td>$2,507,889</td>
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<tr>
<td>San Francisco General Hospital Practices</td>
<td>5,279,740</td>
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<tr>
<td>Professional Services Agreements</td>
<td>211,815</td>
</tr>
</tbody>
</table>

### Extramural Awards†

#### Federal
- Public Service: 4,907,396
- Research**: 2,976,814
- Training: 1,476,843

Federal Total: 9,361,053

#### Local
- Public Service: 4,312
- Research**: --
- Training: --

Local Total: 4,312

#### Private
- Public Service: 1,233,598
- Research**: 2,542,500
- Training: 1,134,615

Private Total: 4,910,713

#### State
- Public Service: 718,027
- Research**: 1,280,158
- Training: (29,481)

State Total: 1,968,703

### Indirect Cost Recovery***

Indirect Cost Recovery: 212,583

### Intramural Awards

Intramural Awards: 165,507

### Gifts and Endowments

Gifts and Endowments: 590,980

### Educational Funds

- Hospital and University Funding of Resident Positions: 2,726,462
- School of Medicine Teaching Support: 435,256
- Continuing Medical Education and Faculty Development: 247,547

### State General Fund

State General Fund: 1,024,470

### Other

Other: 95,029

Grand Total: $29,742,060

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*Includes Lakeshore Family Medicine Practice and family physician-generated departmental income at other UCSF practices. Gross patient care revenue for the Lakeshore practice is $3,448,660.

**Includes some projects directed by FCM faculty members with funds held by other departments or units.

***Only includes indirect cost recovery returned to the department and not total indirect costs generated.

†Actual generated indirect & direct costs (not award budgets).
ANNUAL FUNDING BY CATEGORY FY2011-12

Extramural Awards 55%
Clinical Enterprise - Department Patient Care 27%
Educational Funds 11%
State General Fund 3%
Gifts & Endowments 2%
Intramural Awards <1%
Other <1%
Indirect Cost Recovery 1%
ANNUAL FUNDING BY SOURCE & TYPE FY2011-12

Extramural Funding: By Source

- Federal: 58%
  $9,361,053
- State: 12%
  $1,968,703
- Private: 30%
  $4,910,713
- Local: >1%
  $4,312

Extramural Funding: By Type

- Public Service: 42%
  $6,983,689
- Research: 42%
  $6,474,685
- Training: 16%
  $3,266,856
# EXTRAMURAL AND INTRAMURAL PROPOSAL & AWARD DATA FY2011-12

<table>
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<tr>
<th>Proposal Description</th>
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<tr>
<td>Continuation</td>
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<tr>
<td>New</td>
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<tr>
<td>Renewal</td>
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<tr>
<td>Resubmission</td>
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<td>Supplement</td>
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<tr>
<td><strong>Proposal Total</strong></td>
<td><strong>57</strong></td>
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<table>
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<tr>
<td>Renewal</td>
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<tr>
<td>Resubmission</td>
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<tr>
<td><strong>Award Total</strong></td>
<td><strong>24</strong></td>
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</table>

*Proposal to Award Success Rate: 71%

**Notes:**
Fiscal year proposal data based on sponsor due date.
*Fiscal year award data based on award start date and includes only new, renewal, and resubmission data.
### NEW EXTRAMURAL PROJECTS AWARDED IN FY2011-12

<table>
<thead>
<tr>
<th>TITLE</th>
<th>PI</th>
<th>FUNDER</th>
<th>PROJECT PERIOD</th>
<th>AMOUNT</th>
</tr>
</thead>
<tbody>
<tr>
<td>2011 APF Helping Hands Grant Program</td>
<td>Shira Shavit, MD</td>
<td>American Psychiatric Foundation</td>
<td>9/1/2011 – 9/1/2012</td>
<td>$2,992</td>
</tr>
<tr>
<td>AIDS Education and Training Center Telehealth Training Centers Program</td>
<td>Ronald Goldschmidt, MD</td>
<td>University of Pittsburgh</td>
<td>7/1/2010 – 9/30/2011</td>
<td>$25,000</td>
</tr>
<tr>
<td>California Emerging Infections Program</td>
<td>Ina Park, MD</td>
<td>Public Health Foundation Enterprises, Inc</td>
<td>1/1/2012 – 12/31/2012</td>
<td>$16,186</td>
</tr>
<tr>
<td>Developing an International Research Program in AIDS and Substance Abuse</td>
<td>Norman Hearst, MD, MPH</td>
<td>New Paradigm Fund</td>
<td>7/1/2011 – 6/30/2012</td>
<td>$38,000</td>
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<tr>
<td>FCM Symposium and Strategic Planning Project</td>
<td>Kevin Grumbach, MD</td>
<td>Metta Fund</td>
<td>3/22/2012 – 3/1/2013</td>
<td>$25,001</td>
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<tr>
<td>Family Health Outcomes Project</td>
<td>Geraldine Oliva, MD, MPH</td>
<td>California Department of Public Health</td>
<td>7/1/2011 – 6/30/2014</td>
<td>$900,000</td>
</tr>
<tr>
<td>From Quality Improvement to Systems Change: A Collaborative, Experiential Curriculum to Prepare Family Medicine and Primary Care Internal Medicine Residents in Systems Change and Quality Improvement</td>
<td>Teresa Villela, MD</td>
<td>Health Resources &amp; Services Administration</td>
<td>9/30/2011 – 9/29/2016</td>
<td>$1,073,905</td>
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<tr>
<td>Health Care Innovation Challenge</td>
<td>Shira Shavit, MD</td>
<td>City College of San Francisco</td>
<td>3/30/2012 – 3/29/2015</td>
<td>$227,434</td>
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<tr>
<td>Health Marketing Services for the CDC Act Against AIDS Campaigns: HIV Screening Standard Care for Primary Care Physicians (HSSC) &amp; One Test Two Lives (OTTL) for Obstetrical Providers</td>
<td>Ronald Goldschmidt, MD</td>
<td>Research Triangle Institute</td>
<td>9/1/2011 – 8/31/2012</td>
<td>$39,900</td>
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<tr>
<td>Health Professional Students in Free Medical Clinics</td>
<td>Kevin Grumbach, MD</td>
<td>Gilead Foundation</td>
<td>2/1/2012 – 1/31/2013</td>
<td>$100,000</td>
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<tr>
<td>Improving Transition Outcomes through Accessible Health IT and Caregiver Support</td>
<td>Lawrence Fisher, PhD</td>
<td>University of Michigan</td>
<td>9/1/2011 – 8/31/2016</td>
<td>$66,721</td>
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<tr>
<td>National HIV/AIDS Clinicians’ Consultation Center</td>
<td>Ronald Goldschmidt, MD</td>
<td>Health Resources &amp; Services Administration</td>
<td>9/11/2011 – 8/31/2016</td>
<td>$12,097,039</td>
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<tr>
<td>TITLE</td>
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<td>PROJECT PERIOD</td>
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</tr>
<tr>
<td>----------------------------------------------------------------------</td>
<td>-----------------------------------------</td>
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<tr>
<td>Pacific AETC Telehealth HIV Mentoring Program for Rural California</td>
<td>E. Michael Reyes, MD, MPH</td>
<td>Health Resources &amp; Services Administration</td>
<td>9/1/2011 – 8/31/2015</td>
<td>$800,000</td>
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<tr>
<td>Prenatal to Three Pilot Initiative</td>
<td>Pooja Mittal, DO</td>
<td>Homeless Prenatal Program</td>
<td>7/1/2011 – 6/30/2012</td>
<td>$36,686</td>
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<tr>
<td>Reducing HIV Transmission in High Prevalence Districts in North West Province, Republic of South Africa through Comprehensive and Integrated Mobile Primary Health Services</td>
<td>E. Michael Reyes, MD, MPH</td>
<td>University of Washington</td>
<td>9/30/2011 – 9/30/2016</td>
<td>$1,638,642</td>
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<tr>
<td>Reproductive Health Education in Family Medicine-Abortion Training Program</td>
<td>Teresa Villela, MD</td>
<td>Anonymous Foundation</td>
<td>7/1/2011 – 6/30/2012</td>
<td>$78,681</td>
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<tr>
<td>The Characteristics, Effects and Predictors of Self-Disclosure During Contraceptive Counseling</td>
<td>Christine Dehlendorf, MD, MAS</td>
<td>Society of Family Planning</td>
<td>7/1/2011 – 7/30/2012</td>
<td>$4,875</td>
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## NEW INTRAMURAL PROJECTS AWARDED IN FY2011-12

<table>
<thead>
<tr>
<th>TITLE</th>
<th>FACULTY</th>
<th>AWARD</th>
<th>AMOUNT</th>
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<tbody>
<tr>
<td>Faith-Based Advance Directive Intervention in Chinese and Vietnamese American Buddhist Temples</td>
<td>Quynh Bui, MD</td>
<td>Hellman Family Award for Early Career Faculty</td>
<td>$45,455</td>
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<tr>
<td>Genetic Risk Factors for Stress Urinary Incontinence in Women</td>
<td>David Thom, MD, PhD</td>
<td>UCOP REAC</td>
<td>$30,300</td>
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<tr>
<td>Primary Care Clinicians as Providers of HIV Care: A Needs Assessment in Preparation for a Telemedicine Intervention</td>
<td>Jessica Waldura, MD</td>
<td>ARI Awad</td>
<td>$40,000</td>
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</tbody>
</table>
PEER-REVIEWED PUBLICATIONS


HONORS & AWARDS

American Sexually Transmitted Disease Association Young Investigator Award
Ina Park

Boyden Staff Service Award, UCSF Academy of Medical Educators
Aisha Queen-Johnson

Best Doctors in America 2012
Ronald Goldschmidt
Kevin Grumbach
Clarissa Kripke
Michael Potter
Katherine Strelkoff
Teresa Villela
Albert Yu

Harry Benjamin Distinguished Education and Advocacy Award from the World Professional Association for Transgender Health
Joanne Keatley

Lifetime Contribution Award, American Diabetes Association
Lawrence Fisher

Maggie Award for Excellence in Publishing – Contributor to CDA Journal
Dana Hughes

Pfizer/AAFP Foundation Visiting Professorship Award – The Commonwealth Medical College in Scranton, PA
George Saba
Teresa Villela

Shen Family Gift for Geriatric Home Visit Teaching
Daniel Pound

Society of Teachers of Family Medicine, Advocacy Award
Kevin Grumbach

UCSF Academy of Medical Educators Excellence in Teaching Awards
Michelle Tinitigan

UCSF Chancellor’s Award for Public Service
Kevin Grumbach

UCSF Exceptional Physician Award
Katherine Strelkoff

UCSF Great People Awards
James Rouse-Iñiniguez
Angel Ventura

UCSF Hellman Family Award for Early-Career Faculty
Christine Dehlendorf

UCSF Martin Luther King, Jr. Award 2012 – Student Category
Angela Echiverri

Special Honors
Endowed Chairs
Permanente Medical Group Teaching Chair of Primary Care
William Shore

UCSF Vitamin Settlement Endowed Chair in Community Medicine
George Saba
Margo Vener
Naomi Wortis
UNIVERSITY & HOSPITAL SERVICE

UC Systemwide
International Research Advisory Council (IRAC)
E. Michael Reyes
Pacific Rim Research Program, Executive Committee
Daniel Ciccarone, UCSF Representative
Statewide PRIME Collaboration
Elisabeth Wilson, Program Director Member
UC Center for Health Quality and Innovation, Operations Committee
Kevin Grumbach, Member

UCSF Campuswide
AIDS Research Institute
E. Michael Reyes, Ad Hoc Member
Bioterrorism Committee - Mental Health Disaster Planning
George Saba, Executive Committee Member
Center for AIDS Research, Scientific Council
E. Michael Reyes, Member
Center for HIV Information, Editorial Board
E. Michael Reyes, Member
Chancellor’s Advisory Committee on Academic Diversity
Paula Braveman, Member
Chancellor’s Advisory Committee on Disability Issues
Clarissa Kripke, Chair
Chancellor’s Advisory Committee on Gay, Lesbian, Bisexual, and Transgender Issues (CACGLBT)
E. Michael Reyes, Lead Council Member
Chancellor’s Council on Faculty Life
Janet Coffman, Member
CTSI Community Engagement and Health Policy Program, San Francisco Bay Area Collaborative
Michael Potter, Research Network Director
CTSI Participant Recruitment Services
Michael Potter, Member
Committee on Educational Policy, Academic Senate
Elisabeth Wilson, Vice Chair
Council on Campus Climate, Culture and Inclusion
Paula Braveman, Member
Angela Echiverri, Member
Kevin Grumbach, Member
Clarissa Kripke, Member
Michael Reyes, Member
Global Health Faculty Advisory Council
E. Michael Reyes, Member
Global Health Sciences, Steering Committee
E. Michael Reyes, Member
Hellman Fellows Fund Review Committee
Quỳnh Bui, Member
Policy/Social Sciences Research Review Committee
Janet Coffman, Member
Proposition 1D Telemedicine and Prime Facilities Oversight Committee
Kevin Grumbach, Member
Elisabeth Wilson, Member
Student Health Advisory Committee
Elisabeth Wilson, Member
Student Research and Project Review Committee
Janet Coffman, Member
UCSF Academic Senate Committee on Equal Opportunity
Paula Braveman, Chair
UCSF Center for Health and Community, Health Disparities Working Group
Paula Braveman, Member
UCSF Adolescent Transitions of Care Committee
Clarissa Kripke, Member
UCSF Center for Health and Community, Steering Committee
Paula Braveman, Member
UCSF Committee on Human Research
Norman Hearst, Member
University-Community Partnership Council
Kevin Grumbach, Member
Naomi Wortis, Member
Vice Chancellor’s Diversity Committee Working Group
E. Michael Reyes, Member
UCSF Haiti, East African, and Tanzania Workgroups
E. Michael Reyes, Faculty Advisor
School of Medicine
Academy of Medical Educators, Faculty Development Committee
Jessica Muller, Member
Academy of Medical Educators, Educational Policy and Advocacy Committee
Elisabeth Wilson, Member
Budget Committee, SFGH Associate Dean’s Office
Kevin Grumbach, Member
Clinical Core Operating Committee
Margo Vener, Chair
Clinical Geriatrics Education Working Group
Margo Vener, Member
Clinical Studies Steering Committee
Margo Vener, Member
Committee on Curriculum and Educational Policy
Elisabeth Wilson, Member
Margo Vener, Member
Committee on Student Welfare
Shelley Adler, Member
Compensation Plan Project Steering Committee
Kevin Grumbach, Member
Educational Research Advisory Committee, Office of Medical Education
Shelley Adler, Member
Haile T. Debas Academy of Medical Educators, Innovations Committee
William Shore, Member
Haile T. Debas Academy of Medical Educators, Innovations Funding Committee
Shelley Adler, Chair
Health Care System and Curriculum Working Group
Dana Hughes, Chair
Health Disparities Working Group
Elisabeth Wilson, Chair and Faculty Advisor
Paula Braveman, Member
Health Policy Curriculum Theme Director
Dana Hughes, Member

Hospital & Health Systems
CMS Incentive Program Primary Care Coordination Committee, San Francisco Department of Public Health
Hali Hammer, Member
Integrated Core Steering Committee
Margo Vener, Member
Integrated Core Steering Committee, Ambulatory Care Working Group
Margo Vener, Leader
Iraq Action Group
William Shore, Member
Longitudinal Clinical Experience Committee
Margo Vener, Co-Chair
Medical Student Screening Committee
Margo Vener, Member
Parnassus Integrated Student Clinical Experiences (PISCES) Curriculum Core Planning Committee
William Shore, Member
PISCES Leadership Group
Amiesha Panchal, Steward
Program in Medical Education for the Urban Underserved (PRIME), Executive Committee
Kevin Grumbach, Chair
PRIME-US, Steering Committee
Naomi Wortis, Chair, Community Engagement Program
Research Evaluation and Allocation Committee
David Thom, Member
School of Medicine Admissions Committee
Megan Mahoney, Member
Social and Behavioral Sciences Longitudinal Curricular Theme
Shelley Adler, Co-Director
Telemedicine Clinical Planning Committee
Kevin Grumbach, Member
UCSF Graduate Medical Education Committee
Teresa Villela, Member
Underrepresented in Medicine Mentorship Program
Megan Mahoney, Mentor

San Francisco Department of Public Health, CareLinkSF Standards Committee
Ronald Labuguen, Member
CMS Incentive Program Primary Care Subcommittee on Patient Centered Medical Home Transformation, San Francisco Department of Public Health
   Hali Hammer, Member

Community Health Network of San Francisco Primary Care Quality Improvement Committee
   Hali Hammer, Member

Family Health Center Chronic Illness Steering Committee, Community Health Network, SFGH
   George Saba, Member

Family Health Center Safety Committee, Community Health Network, SFGH
   George Saba, Member

Healthy San Francisco, Provider Work Group
   Hali Hammer, Member

Healthy San Francisco, Quality Improvement Committee
   Hali Hammer, Member

Home Health Care Professional Advisory Committee
   Daniel Pound, Member

San Francisco Buprenorphine in Pregnancy Task Force
   Diana Coffa, Member

San Francisco Department of Public Health, Director’s Cabinet
   Todd May, Member

San Francisco Department of Public Health, Electronic Medical Records Support and Build Team
   Ronald Labuguen, Member

SFDPH Primary Care Delivery System Reform Coordinating Committee
   Kevin Grumbach, Co-Chair

San Francisco General Hospital Task Force on Inpatient Staffing
   Kevin Grumbach, Co-Chair

SFGH Accreditation, Licensing, and Certification Committee
   Todd May, Member

SFGH Administrative Operations Committee
   Todd May, Member

SFGH Ambulatory Care Committee
   Hali Hammer, Co-Chair

SFGH Clinical Practice Group Executive Committee
   Todd May, Member

SFGH Clinical Standards and Order Sets Committee
   Margaret Stafford, Member

SFGH Code of Professional Conduct Committee
   Todd May, Chair

SFGH Community Health Network Ethics Committee
   George Saba, Member

SFGH Credentials Committee
   Todd May, Member
   Pooja Mittal, Member

SFGH Disaster Committee
   Todd May, Member

SFGH Facilities Advisory Board Committee
   Todd May, Member

SFGH Harvest Festival Committee
   Diana Coffa, Member

SFGH Hospital Flow Committee
   Ronald Labuguen, Co-Chair

SFGH Hospital Flow Committee, Inpatient Discharge Subcommittee
   Margaret Stafford, Member

SFGH Information Systems Steering Committee
   Todd May, Member

SFGH Joint Conference Committee
   Todd May, Member

SFGH Just Culture Committee
   Todd May, Member

SFGH Medical Executive Committee
   Todd May, Member
   Teresa Villela, Member

SFGH Observation Status Task Force
   Margaret Stafford, Member

SFGH Patient Experience Transformation Collaborative Team
   Ronald Labuguen, Co-Chair

SFGH Patient Flow Committee
   Ronald Labuguen, Co-Chair

SFGH Performance Improvement and Patient Safety Committee
   Todd May, Member
   Mary Catherine Murphy, Member

SFGH Perinatal Linkage Committee
   Margaret Stafford, Member
   Pooja Mittal, Member

SFGH Pharmacy & Therapeutics Committee
   William Shore, Member
SFGH Quality Counsel
   Todd May, Member

SFGH Root Cause Analysis/Risk Management Committee
   Todd May, Member

SFGH Task Force on Hospital Physician and Clinician Staffing
   Margaret Stafford, Member

SFGH Utilization Management Committee
   Hali Hammer, Member

SFGH-UCSF Affiliation Agreement Strategy Group
   Todd May, Member

UCSF Apex Physician Advisory Group
   Karen Sproull Jackson, Member

UCSF Apex Superuser Group
   Karen Sproull Jackson, Physician Champion

UCSF Clinical Enterprise Governance Committee
   Kevin Grumbach, Elected Member

UCSF Medical Center Ambulatory Operations Group
   Kevin Barrows, Member
   Katherine Strelkoff, Member

UCSF Medical Center Pain Management Services
   Kevin Barrows, Member

UCSF Medical Group Executive Board
   Kevin Grumbach, Member

UCSF Obstetrics Quality Improvement Committee
   Katherine Strelkoff, Member

UCSF Primary Care Operations Group
   Karen Sproull Jackson, Member
   Katherine Strelkoff, Member

UCSF Primary Care Strategies Committee
   Kevin Grumbach, Chair
   Katherine Strelkoff, Member

Department of Family & Community Medicine
And Related Departments

Academy of Medical Educators Liaison to SFGH
   Margo Vener, Member

Admissions Committee, Family and Community Medicine Residency Program
   Pooja Mittal, Member

Advancement and Promotions Review Committee
   Pooja Mittal, Member
   Michael Potter, Member
   George Saba, Member
   Grace Shih, Member
   David Thom, Member
   Teresa Villela, Member

Annual Jonathan Rodnick Colloquium Planning Committee
   Danielle Hessler, Co-Chair
   Laura Hill-Sakurai, Co-Chair
   Pooja Mittal, Co-Chair
   William Shore, Co-Chair
   David Thom, Co-Chair

Committee on Departmental Criteria for Promotion
   Shelley Adler, Member

Committee on Diversity
   Sandi Borok, Member
   Paula Braveman, Member
   Quynh Bui, Member
   Clarissa Kripke, Member
   Sandy Nakamura, Member
   Kara Odom-Walker, Member
   Michael Reyes, Member

Committee on Diversity (continued)
   Roberto Vargas, Member
   Elisabeth Wilson, Chair

Committee on Research Strategic Planning
   David Thom, Chair

Controlled Substances Review Committee, Family Health Center
   Diana Coffa, Chair

DFCM Faculty Wellbeing Committee
   Jessica Muller, Member

DFCM Growing Primary Care
   Karen Sproull Jackson, Member

Family Planning Fellowship Selection Committee
   Christine Dehlendorf, Member
   Grace Shih, Member
   George Saba, Member

Guidelines for Promotions Task Force
   William Shore, Chair
Hepatitis C Task Force, Family Health Center
   Megan Mahoney, Member

KL2 Selection Committee, Department of Epidemiology and Biostatistics
   Christine Dehlendorf, Member

Lakeshore Electronic Medical Record/meaningful Use
   Karen Sproull Jackson, Member

Lakeshore Organizational/Practice/Quality Improvement
   Karen Sproull Jackson, Member

Lakeshore Practice Improvement: PCP Empanelment Project
   Karen Sproull Jackson, Member

Pain Management Quality Improvement PDSA Group, Family Health Center
   Diana Coffa, Chair

Population Sciences Division of the UCSF Helen Diller Comprehensive Cancer Center, Advisory Committee
   Michael Potter, Member

Primary Care Leadership Academy
   Margo Vener, Director

Research Seminar Committee
   Daniel Ciccarone, Co-Chair
   Janet Coffman, Co-Chair

Residency Program Curriculum Development and Evaluation Committee
   Teresa Villela, Co-Chair

Residency Program Outreach and Diversity Task Force
   Teresa Villela, Co-Chair

Resident Selection Committee
   Teresa Villela, Co-Chair

SFGH DFCM Continuous Quality Improvement Program
   Hali Hammer, Director

SFGH Wellness Program Design Committee
   Diana Coffa, Member

Website Committee
   Paula Braveman, Member
   Antonio Chan, Member
   Kevin Grumbach, Ex-Officio Member
   Margot Hughes-Lopez, Member
   Roy Johnston, Member
   Lesley McCaskey, Coordinator
   Judi Mozesson, Lead
   Sandy Nakamura, Member
   Gosia Pellarin, Webmaster
   Jessica Waldura, Member
PUBLIC SERVICE

International
Charles E. Schmidt College of Medicine at Florida Atlantic University and Flinders University Medical School, Australia
  Amiesha Panchal, Consultant

International Medical Alliance-Los Barrios, Dominican Republic
  Dipesh Bhakta, Physician Volunteer

No Scalpel Vasectomy International
  Grace Shih, Trainer & Provider

National and State
California Health Care Leaders Network
  Hali Hammer, Cohort Representative and Board Member

Corporate Health Improvement Program, National Advisory Board
  David Thom, Member

Institute of Medicine, Committee on Integrating Primary Care and Public Health
  Kevin Grumbach, Member

Regional and Local
Adolescent Health Working Group
  Naomi Wortis, Partner, Service-Learning Co-Director

American Diabetes Association, Annual Campaign
  Danielle Hessler, Team Captain

Area Health Education Center, Statewide Program Advisory Committee
  E. Michael Reyes, Member

Bay Area Schweitzer Fellows Program
  Elisabeth Wilson, Advisory Board Member

Border Health Education and Training, Area Health Education Center
  E. Michael Reyes, Member

Cancer Awareness, Resource and Education (CARE) Program
  Kevin Barrows, Advisory Board Member

Cantera Project
  David Thom, Executive Board Member

Clinic by the Bay
  Elisabeth Wilson, Advisory Board Member

Clinica Martín Baró
  Michelle Tinitigan, Faculty Preceptor

Pan-Pacific Education and Communication Experiments by Satellite (PEACESAT) Committee
  E. Michael Reyes, Member

Physicians for Human Rights
  Quynh Bui, Member

Shoulder to Shoulder, Honduras
  Grace Shih, Medical Brigade Leader

Gay and Lesbian Medical Association, Advisory Board and Grants Review Committee
  Shelley, Adler, Member

National Association of AIDS Education and Training Center, Program Committee and Legislative Committee
  E. Michael Reyes, Member

East Bay Agency for Children Board of Directors
  Dana Hughes, Member

FACE AIDS Leadership Summit, Stanford, CA, Leadership Committee
  E. Michael Reyes, Member

Family Service Network
  Mina Matin, Partner Representative, Family HIV Clinic

HIV/AIDS Service Providers’ Committee, Sonoma County
  Steven Bromer, Member

HOPE SF Public Housing Development Health Task Force
  Kevin Grumbach, Member

Health Council of Marin
  Jennifer Rienks, Commissioner

Homeless Youth Alliance
  Daniel Ciccarone, Volunteer Physician & Community Advisory Board Member

Huckleberry Youth Programs, Advisory Board
  Elisabeth Wilson, Member

Leukemia and Lymphoma Society
  George Saba, Volunteer
Regional and Local (continued)
MIT Club of Northern California, Board of Directors
Joanne Spetz, Member

Mabuhay Health Center, San Francisco
Ronald Labuguen, Medical Advisor
Michelle Tinitigan, Faculty Preceptor

Marin Healthcare District Board of Directors
Jennifer Rienks, Vice-Chair

Naloxone Prescription Planning Group
Diana Coffa, Member and Pilot Site Coordinator

New Paradigm Research Fund
Norman Hearst, Board Member

Oakland Potluck, Board of Directors
Dana Hughes, Member

Pilipino Senior Resource Center
Ronald Labuguen, Advisor to the Board of Directors

SF HepB Quality Improvement Collaborative
Kevin Grumbach, Chair

San Francisco Bicycle Coalition Task Force on Family Bicycling
Diana Coffa, Physician Consultant

San Francisco Department of Public Health Community Health Improvement Process Leadership Council
Kevin Grumbach, Member

San Francisco Department of Public Health HIV Quality Improvement Committee
Mina Matin, Member

San Francisco Department of Public Health Integrated Delivery System Prevention Work Group
Kevin Grumbach, Member

San Francisco Health Improvement Partnerships Coordinating Council
Kevin Grumbach, Co-Chair

San Francisco Health Plan Performance Improvement Program Advisory Committee
Hali Hammer, Member

San Francisco Health Plan Quality Improvement Committee
Hali Hammer, MD, Member

San Francisco Marathon
Amiesha Panchal, Medical Volunteer

San Francisco Safety Net Pain Management Advisory Group
Diana Coffa, Member

San Francisco Health Plan Provider Advisory Committee
Hali Hammer, Member

Tenderloin Health, Community Advisory Board
Daniel Ciccarone, Member

The Children’s Advocate Advisory Council
Dana Hughes, Member

UCSF Annual Play Safe Cardiac Physicals
Michelle Tinitigan, Volunteer Physician

UCSF Center for the Health Professions, Institute for Physician Leadership
Hali Hammer, Pod Advisor

UCSF Homeless Clinic
William Shore, Volunteer Preceptor

Velo-Med, UCS Biking Club
Daniel Ciccarone, Faculty Advisor

Viet HepB Free Project, San Francisco
Quynh Bui, Member

Vietnamese Community Health Promotion Project
Quynh Bui, Member

Women’s Board of the Oakland Museum
Dana Hughes, Member

Yoga Garden, Pelvic Anatomy and Physiology and Pregnancy Course, Prenatal Teacher Training Program
Pooja Mittal, Teacher
EDUCATION

The Department of Family and Community Medicine plays a leading role in a full continuum of educational programs at UCSF.

- Our faculty ensures that every UCSF medical student is taught fundamental generalist clinical skills and patient-centered primary care.
- We emphasize preparation of culturally competent family physicians to meet the needs of underserved communities through a family practice residency training program at San Francisco General Hospital and three other affiliated family practice residencies in Northern California.
- We are training the next generation of academic leaders in family and community medicine through family medicine postdoctoral research and faculty development fellowships.
- We provide continuing medical education courses and other educational support to practicing physicians and health professionals.

PREDOCTORAL EDUCATION

Overview

Predoctoral Leadership

Margo Vener, MD, Clerkship Director
Roy Johnston, Student Programs Manager, Clerkship Administrator
Sandi Borok, Model SFGH Administrator, Curriculum Program Administrator

Site Directors

Maria Wamsley, MD, Mt. Zion
Laura Hill-Sakurai, MD, Lakeshore
Jamie Weinstein, MD, and Laurie Cederberg, MD, Sutter Medical Center of Santa Rosa
Steve Harrison, MD, and Adam Bolour, MD, Natividad Medical Center, Salinas
Robert Tevendale, MD, Community Regional Medical Center, Fresno
The Department of Family and Community Medicine (FCM) is actively involved in learning opportunities at all levels of medical school education. In the Essential Core Curriculum, FCM faculty are involved in Foundations of Patient Care and teach in small groups, provide physical examination instruction, and give lectures. In the Clinical Core, FCM 110 is a required six-week clerkship offered at sites in San Francisco, Santa Rosa, Salinas, and Fresno. The Longitudinal Clinical Experience and Model SFGH in the third year are directed by FCM faculty. A wide variety of electives, including clinical and research experiences, are offered throughout all four years of medical school. Through their involvement in required and elective courses, students are given the chance to learn about and experience the many facets and multiple opportunities of Family Medicine.

The Program in Medical Education for the Urban Underserved (PRIME-US)

Prime-US Leadership
Kevin Grumbach, MD, Chair, Executive Committee
Alma Martinez, MD, MPH, Executive Director
Elisabeth Wilson, MD, MPH, Program Director
Ben Lui, MD, MPH, Assistant Program Director
Aisha Queen-Johnson, MSW, Program Coordinator

PRIME-US is part of a statewide initiative to increase the number of physicians working in underserved communities. FCM faculty and staff have held leadership roles in PRIME-US since it was launched in 2006. The five-year longitudinal program offers student participants the unique opportunity to pursue their interest in working with urban underserved populations at the individual, group and community level. The curriculum includes a summer orientation, monthly seminars and site visits, community engagement and projects, clinical placements in underserved settings, leadership development opportunities, a required master’s degree, and strong mentorship.

Predoctoral Course Listing

FCM 110 – third-year clerkship (6 Blocks): Students will participate in patient care experiences in family practice centers and general medicine clinics. Locations include San Francisco, Santa Rosa, Salinas and Fresno.

Model SFGH – third-year structured program (FCM participates): Model SFGH is a longitudinal clerkship experience for students interested in working with urban underserved patients. The program goals are to improve interdisciplinary learning, increase mentorship, and provide students with more in-depth experience in the care of this population.

PISCES – third year structured program (FCM participates): The Parnassus Integrated Student Clinical Experiences (PISCES) program is an innovative clinical training program for third-year medical students at the UCSF Medical Center that partners students with patients and faculty longitudinally over a year. PISCES was created in response to concerns that our students are experiencing a loss of ownership over patient care as they learn to practice medicine in an increasingly fragmentated care system.

LIFE – third-year structured program (FCM participates): The Longitudinal Integrated Fresno Education (LIFE) program is a fully integrated 6-month clinical clerkship for third-year UCSF medical students. This clerkship was designed to address the core competencies for Family and Community Medicine, Internal Medicine, Neurology and Psychiatry.
KLIC – third-year structured program (FCM participates): The Kaiser Longitudinal Integrated Clerkship (KLIC) encompasses all the requirements of the third-year clerkships, including FCM 110. It is one year in length and takes place at Kaiser-Oakland.

FCM 140.04 – Family Medicine Clinical Clerkship (elective): Students will work individually with family medicine physicians in sites that could include an urban or rural private practice, community based clinic, or the Indian Health Service. Experiences will focus on students’ areas of interest, such as community-oriented primary care, complementary and alternative medicine, or maternal and child health.

FCM 140.05A, B, C – Social Medicine: Field work experience or research germane to social medicine, individually arranged with consideration to student's major area of interest.

FCM 140.16 – Care of Adolescents and Adults with Developmental Disabilities: During this two-to-four-week elective, students will be mentored by a clinician who provides care to medically fragile patients with developmental disabilities in the community. Services will be delivered in settings including group homes, clinics, and community sites. Each student will partner with a community agency and self advocates to complete a health promotion or resource development project. Participants will develop skills in working with teams. Activities and placements will be designed based on student interests.

FCM 140.40 – Advanced Inpatient Clerkship (elective): The Family Medicine Inpatient Service at SFGH employs a family practice approach to the care of hospitalized adult patients with diverse medical problems. Students will function as members of the multidisciplinary inpatient team at a junior intern level. Students will review their patients with the attending daily. There will be daily formal rounds and weekly behavioral science and radiology rounds, in addition to interactive small group teaching on core inpatient medicine topics.

FCM 140.42 – Culture and Integrative Medicine (elective): This two-week interdisciplinary elective will explore the interrelationship between Culture and Integrative Medicine through core seminars (two-hour core sessions focused on both didactic and experiential learning); preceptorships (in which students rotate through clinical integrative medicine sites); and independent learning (in which students design and carry out an independent project to be formally presented at the end of the elective).

FCM 140.43 – Ambulatory Care in Family Medicine: In this 4th-year outpatient elective, students will work in the Family Health Center and provide care to a diverse urban underserved patient population. Students will provide primary care and acute care and work in the minor procedure clinic. Students will consult with preceptors but will have a high degree of autonomy.

FCM 140.47 – Model SFGH Community Medicine: The Model SFGH Community Medicine elective is an experience in community health intended to complement the Model SFGH experience in care of underserved patient populations. Students will engage in clinical work, community projects, outreach and other experiences in the San Francisco public health/safety net system. This course is open only to students who are currently participating in Model SFGH.

FCM 140.54 – Primary Care in the Latino Community – Fresno: This elective includes patient care experience in four different clinical settings with established Latino physicians, training in primary care research with the Latino Center for Medical Education and Research, and seminars and discussions focused on Latino health care issues.

FCM 140.70 – Community Medicine in International Perspective: A 4-to-12 week elective involving placement at a supervised primary care training and/or service site abroad. Placements will be made according to student interest and language capability, and according to availability of appropriately supervised sites, mainly in Latin America.

FCM 150.01 – Research in Family and Community Medicine: Clinical epidemiology, health services, or behavioral science research approaches will be applied in the study of selected areas in family medicine or community health.
FCM 170.01A - Mabuhay Health Center (MHC): This elective includes training (volunteers are taught about the community and clinical practice at MHC) and volunteering at MHC.

FCM 170.01A - Emotional Brain Training (EBT): The application of adaptive emotional plasticity to rewire the stress response is a novel approach to medical care. Students will learn about this method, including neuroscience concepts and tools to appraise (and modify) their own brain state and to appraise the brain state of others.

Emotional brain training (EBT) is based on practical tools to rewire self-regulation for optional stress processing and decreasing allostatic (stress) load on the brain and body. This introductory course in EBT is designed for students who want a quick introduction to the practice of EBT to enhance their own resilience and to improve provider-patient communication.

FCM 170.01A - Disaster Preparedness: A Public Health Approach (The Chinatown Single Room Occupancy Community): As an academic-community partnership (involving the Chinatown Community Development Center, Chinatown Public Health Center, SRO Families United Collaborative, Department of Emergency Management, and students from UCSF, UC Berkeley, and the San Francisco Unified School District), SRO-CHP was forged to address numerous vulnerabilities. Its missions are to empower SRO residents with the capacity to respond and recover from disasters and to cultivate a culturally-competent and linguistically-proficient workforce pipeline.

FCM 170.01B - Transgender Health Seminar: A speakers series on issues related to transgender health care.

FCM 170.01B – Comparative Health Care Systems: This course systematically examines healthcare systems of different countries, with the following goals:

1. Identifying key, realistic issues in American health care reform and possible solutions whose efficacy can be evaluated with historical evidence;
2. Arming students with both historical and current knowledge to hold informed discussions about other nations’ health care systems; and
3. Examining the philosophical and cultural values that dictate priorities in health policy.

FCM 170.01C – Care of the Underserved: This course is intended to raise awareness around important topics and issues concerning the care of underserved populations from an interdisciplinary perspective. Lecture topics focus on the principles, practices and populations of underserved care. Lecturers reflect a diversity of health professions ranging from social workers, physicians, pharmacists, nurses, and other community leaders who work with underserved communities.

FCM 170.01D – Social Justice as it Applies to the Health of Latino Communities

FCM 170.01E – Introduction to Community Engagement: A Hands-on Approach

FCM 170.01E – UCSF LGBTI Health Forum for Graduate Health Students - A two-day seminar on issues in LGBTI health issues.

FCM 170.06 – Program in Medical Education for the Urban Underserved (PRIME US): This seminar provides the core didactic experience for students participating in the program in Medical Education for the Urban Underserved program. The seminar features interactive teaching sessions with experts in the care of urban underserved populations and field trips to Bay Area sites that demonstrate health problems and/or solutions for urban underserved populations and communities.

FCM 170.07 – Communicating with the Latino Patient: A practical course designed to develop basic skills in overcoming cultural and linguistic barriers to health care for Spanish-speaking persons.

FCM 170.10A - Homeless Health Issues: A survey course covering the broad spectrum of living issues (health care, drug addiction, HIV, shelter life, etc.) confronted by the homeless population of San Francisco. The seminar will be given in lecture format during the lunch hour. One session will be devoted to discussion of issues presented.

FCM 170.15 – Pathway to Discovery in Health and Society: An Overview: A survey course that offers early project exploration and development to learners in the year prior to their graduation.
FCM 170.17 – Health and Social Justice: This course is a multimedia and faculty-led group discussion seminar series open to students from all schools. Each week we screen and discuss a short documentary focusing on health-related aspects of social issues such as race, ethnicity, and social class. Each 30-minute screening will be followed by a group discussion facilitated by a faculty member with interest and experience in issues of health disparities.

FCM 171.01 – The Healer’s Art: This elective will help students discover what it means for them to embark on the path to become a healer, by learning to strengthen their humanity and remain open-hearted; for future physicians these lesions can make the difference between professional burnout and a fulfilling life. This course is an opportunity for learning tools about self care, healing loss, finding meaning, strengthening commitment and becoming a true physician.

FCM 171.03 – Student AIDS Forum: The Student AIDS Forum provides an introduction to issues raised by the AIDS epidemic through workshops, films, and panels. The Forum challenges students to think through these issues as preparation for working with people with HIV.

FCM 171.04 – Integrative Medicine Forum: The Integrative Medicine Forum is a student-run, multidisciplinary community conference for current and future leaders in all areas of healthcare including medicine, nursing, dentistry, and pharmacy. Through keynote addresses, panel discussions, and interactive workshops, attendees will examine key issues in alternative and integrative medicine.

FCM 172A – Legal Medicine: Covers fundamental legal principles and procedures affecting medical practice, with emphasis on medical negligence, the physician's role in the litigation process, the areas of medical practice which most frequently involve litigation, and practical measures to minimize the risk of lawsuit.

FCM 172B – Legal Medicine: Topics include learning what you need to know about how to minimize the risk of being sued, understanding your legal role in the event of litigation, avoiding licensing board accusations, and much more.

FCM 184 – Contemporary Issues in Latino Health: An introduction to demographic, political/economic, anthropologic and sociologic issues of importance for the health of diverse Latino subcultures in the United States.

FCM 198 – Supervised Study: Library research and directed reading under supervision of a faculty member with approval by the department chairperson.

FCM 198 – Massage and Meditation: This elective is an experiential, hands-on course that introduces students to both massage and meditation techniques. Classes begin and end with a simple meditation practice. Massage techniques are demonstrated and practiced, and elements of meditation are integrated into the practice of massage. Participants share and reflect on their individual experiences and learn practical skills to cope with stress.

FAMILY MEDICINE RESIDENCY EDUCATION

San Francisco General Hospital (SFGH)

Residency Leadership
Teresa Villela, MD, Residency Director
Hali Hammer, MD, Associate Residency Director
George Saba, PhD, Associate Residency Director
Joanne Donsky, MSW, Assistant Residency Director
Jill Thomas, Residency Program Manager

The UCSF/SFGH Family and Community Medicine Residency Program is an integral part of the UCSF Department of Family and Community Medicine, an independent department within the...
UCSF School of Medicine. The program is based at San Francisco General Hospital (SFGH), the premier publicly-funded hospital in the nation, and is also a part of the Community Health Network of San Francisco (CHN), a network of publicly-funded community health centers that provide care to a diverse population. All continuity training sites and the majority of rotation sites in our program are part of the CHN.

Our primary mission is to prepare family physicians for practice in urban underserved areas, and to improve the representation of ethnic minorities in our profession. Our curriculum is guided by residents’ experiences and provides them with the skills, knowledge, and perspectives necessary for working effectively with individuals and families of diverse racial, ethnic, cultural, and socioeconomic backgrounds. With important input from residents, our faculty has resigned many innovative programs over the years; these continue to shape our residents’ training and have often served as models for the training of family physicians throughout the country.

Since 1973, the residency program has trained 405 family physicians. Many of our alumni currently practice in state- and/or federally-designated medically underserved communities. While most alumni are in practice in California, a growing number of alumni are involved in teaching and research throughout the United States.

UCSF Fresno-Community Regional Medical Center

Residency Leadership
   Ivan Gomez, MD, Residency Director

The UCSF Fresno Family Medicine Residency is a dynamic program which has graduated over 250 residents since its inception in 1970. It is a model for community-based training, balancing service and education needs for a large multi-cultural underserved population. UCSF Fresno offers outstanding ambulatory and inpatient care, including obstetrics, in a variety of settings. The program is distinguished by its urban and rural family health centers, and by its weekly educational half-days covering behavioral science, family medicine, geriatrics, and procedural skills topics.

UCSF Fresno residents receive a wealth of clinical experience in a range of settings. Residents work at Community Regional Medical Center (CRMC) caring for a large multi-cultural, indigent population.
Family medicine residents also work at Selma Community Hospital, Community Medical Center-Fresno, Kaiser Permanente Medical Center-Fresno, and Veteran’s Administration Central California Health Care System (VA).

Located in downtown Fresno, CRMC recently underwent a $245 million dollar expansion and the campus includes a spectacular new home for the UCSF Fresno Medical Education Program. Administrative offices for family medicine as well as six other residency programs are located in the new UCSF Fresno Center.

Selma Community Hospital provides all of our residents with a unique rural experience, including operative obstetrics in a hospital run by family physicians and administered by the well-established Adventist Health System. It is adjacent to our family health center in Selma.

In addition to the inpatient and outpatient experience described above, all UCSF Fresno Family Medicine residents experience a variety of community-based training sites. Rotations in psychiatry, geriatrics, ambulatory procedures, and outpatient gynecology contribute to resident training. UCSF Fresno residents benefit from outstanding behavioral science training that incorporates shadowing, videotaping, formal behavioral science feedback, and an integrated series of presentations on behavioral science and multi-cultural topics. As an added bonus, residents are provided certification training in Advanced Trauma Life Support (taught by the UCSF Fresno surgery program), Advanced Life Support in Obstetrics (taught by family medicine faculty), Advanced Cardiac Life Support, and Neonatal Resuscitation (taught by the UCSF Fresno pediatric program).

UCSF Fresno graduates have found that the education they receive has allowed them to be independent practitioners who are confident in their knowledge and skills in all areas of family medicine.

**Salinas/Natividad Medical Center**

**Residency Leadership**

Steven Harrison, MD, Residency Director

Affiliated with the UCSF, Natividad is an unopposed county hospital residency located two hours south of San Francisco and a short distance inland from Monterey Bay. We have a total of 24 residents who have primary clinical responsibility for all of their patients. Our dedicated faculty members take pride in their supervision of patient care and in their teaching.

We are proud of our mission “to educate residents in the principles and practice of Family Medicine and prepare them to provide continuous, comprehensive, and culturally-sensitive, contextual care to underserved and rural populations.” While we have graduates in many different types of practices and many different places, we are also fortunate that many of our graduates have remained on the Central Coast, caring for the underserved here in our own area.
The Residency continues to be a strong, integral part of our community. Our dedication to outstanding patient care and broad-based Family Medicine education is appreciated and admired by all. While our special strengths are general inpatient care and maternal-child medicine – (our RI’s perform upwards of 200 deliveries and our pediatric experience is extensive), - our clinical experiences in ambulatory chronic disease management and community medicine are also outstanding. We truly believe in developing our residents’ “clinical common sense” and provide well-rounded training to prepare them to work anywhere in the United States – or the world!

**Santa Rosa/Sutter Medical Center of Santa Rosa**

**Residency Leadership**
Jeff Haney, MD, Residency Director

With the initiation of formal training in general practice dating back to 1938, Sutter Medical Center (formerly Community Hospital) has an established tradition of excellent training with the strong support of community physicians, family physicians, and specialists alike. Many of the graduates of the residency program have settled in the area and have become active teachers in the program as well as leaders in the medical community.

In 1968, the program became affiliated with what since has become the Department of Family and Community Medicine at the University of California in San Francisco. The University provides additional teaching resources, including visiting faculty for grand rounds presentations, resources for research projects, and University recognition for faculty and residents. In 1969, with the formal acknowledgment of Family Practice as a specialty, the program became a Family Practice Residency. Since that time, it has achieved national recognition for its outstanding work in preparing family physicians to enter the full spectrum of practice.

In March 1996, Sutter Medical Center of Santa Rosa leased the hospital from Sonoma County and assumed its management. Sutter Health is a not for profit organization with hospitals and medical-group affiliations throughout Northern California. It sponsors two other family practice residencies in Sacramento and Merced. Sutter is committed to the education of family doctors and brings many resources to the hospital and the Residency.

Currently, there are 36 family practice residents at Sutter Medical Center. The residents are graduates of medical schools throughout the United States. The teaching staff is composed of over 200 full-time, part-time, and volunteer physicians. This includes a faculty of 17 family physicians, a geriatrician, a pediatric specialist, coordinators of all major inpatient services, many community-based family physicians, several psychologists, family nurse practitioners, physician assistants, and certified nurse midwives.

The program prepares graduates for certification by the American Board of Family Practice and is currently accredited by the Accreditation Council on Graduate Medical Education.
Primary Care Research Fellowship

Program Leadership (Family and Community Medicine)
   David Thom, MD, PhD, Fellowship Faculty

The UCSF Department of Family and Community Medicine has, since 1998, offered two-year or three-year full-time fellowships for individuals wishing to prepare for careers that will include research in the field of Family Medicine. In 2008, the program joined forces with the UCSF Division of General Internal Medicine to form a new joint primary care research fellowship program. This joint program provides a broad range of research and training opportunities for fellows, as well as a large critical mass of fellows with whom to work.

Family physicians participating in the joint program also have additional activities unique to family medicine, including:

- Patient care and teaching in our department's clinical sites
- Participation in the monthly Family Medicine Department Research Seminar
- Semiannual review sessions with DFCM research faculty giving personalized feedback to each fellow on progress and career planning
- Collaboration on research projects with family physician mentors

Fellowship goals include:

- Developing expertise and independence in clinical research methods and statistical analyses
- Designing and completing research project(s)
- Preparing and presenting research results at a national research meeting
- Submitting research papers for publication
- Securing independent funding for research
- Developing teaching and leadership skills for a career in academic general internal medicine or family medicine
- Completing a Masters of Clinical Research at UCSF

2011-2012 Primary Care Research Fellows (Family Medicine)

There were no fellows in this time period.

Kellogg Health Scholars Program

Program Leadership
   Paula Braveman, MD, MPH, Associate Fellowship Director

The UCSF Center on Social Disparities in Health in the Department of Family and Community Medicine, in collaboration with faculty at the University of California, Berkeley, has been a training site for the Kellogg Health Scholars Program (KHSP) since 2002. The KHSP has aimed to develop new leadership in efforts to reduce health disparities and to secure equal access for all to the conditions and services essential for health. The Program has sought to develop leaders with both the competence to undertake research adding to knowledge about the nature of social disparities in
health and about interventions to reduce those disparities, and the skills to inform and promote relevant policies. Qualified individuals from groups that have been under-represented in academia and policy-making have been encouraged to apply. Scholars develop an individually tailored plan emphasizing a mentored research experience; some pursue coursework but this is not required. Scholars participate in cross-site meetings with Scholars from the Kellogg Health Scholars Program sites at Harvard University, University of Michigan, University of North Carolina, University of Pittsburg, Morgan State University, and MD Anderson Cancer Center. Cross-site seminars have provided exposure to public policy-making and opportunities to increase skills in translating research into policy and practice.

2011-2012 Kellogg Fellows

Fellow: Rebecca Hasson, PhD
Areas of focus: Causes and consequences of pediatric obesity; social determinants of ethnic differences in obesity-related disease risk; design and implementation of behavioral interventions in multi-ethnic populations
Mentors: Len Syme, PhD; Paula Braveman, MD, MPH

Fellow: Jay Pearson, PhD, MPH
Area of focus: Structural social inequality and resultant racial and socioeconomic inequalities in health
Mentor: Paula Braveman, MD, MPH

NORTHERN CALIFORNIA FACULTY DEVELOPMENT FELLOWSHIP PROGRAM

Program Leadership
Jessica Muller, PhD, Fellowship Director
Walter Mills, MD, Fellowship Co-Director

Since 1990 the UCSF Department of Family and Community Medicine has offered a Faculty Development Fellowship Program for faculty in family medicine residency programs and departments in Northern California. Over 250 fellows have completed the program, many of whom now hold leadership positions throughout Northern California.

This one-year, part-time fellowship focuses on the knowledge, attitudes, and skills needed to be an effective faculty member. It includes:

- 12-14 fellows annually
- 8 three-day residential sessions, held monthly in the San Francisco Bay Area from October – May
- A core curriculum of essential skills, including:
  - One-on-One and Small Group Teaching
  - Formal Presentations
  - Curriculum Design
  - Leadership and Negotiation
  - Scholarship
- Professional Development
- Life-long Learning Skills
- A scholarly project selected by the fellow
- Between-session activities at the fellow’s home site
- The opportunity to reflect on and apply learning
- A network of colleagues!

2011-2012 Northern California Faculty Development Fellows

Azim Ahmady, MD, Kaiser Permanente Valley Medical Center
Karen Alingog, MD, Contra Costa Regional Medical Center
Juancarlos Buller, MD, Touro University
Edward Chang, MD, Kaiser Permanente Santa Rosa Medical Center
Shahriar Davari, MD, Kaiser Permanente – Orange County
Brian Johnson, MD, Contra Costa Regional Medical Center
Erin Kiesel, DO, Valley Family Medicine Residency Program
David Koida, MD, Kaiser Permanente Medical Center – Santa Rosa
Ravjeet Kullar, MD, Kaiser Permanente Vallejo Medical Center
Ryan Pearson, MD, David Grant Medical Center, Travis Air Force Base
Dillon Savard, MD, David Grant Medical Center, Travis Air Force Base
Adrienne Silver, MD, Kaiser Permanente Santa Rosa Medical Center
Margaret Stafford, MD, San Francisco General Hospital
Susie Wenstrup, MD, Valley Family Medicine Residency Program
About San Francisco General Hospital and Trauma Center
San Francisco General Hospital and Trauma Center is the sole provider of trauma and psychiatric emergency services for the City and County of San Francisco. A comprehensive medical center, SFGH serves some 100,000 patients per year and provides 20 percent of the city’s inpatient care. As San Francisco’s public hospital, SFGH’s mission is to provide quality health care and trauma services with compassion and respect to patients who include the city’s most vulnerable. San Francisco General Hospital is also one of the nation’s top tertiary academic medical centers, partnering with the University of California, San Francisco School of Medicine on clinical training and research.

Family Health Center
The Family Health Center (FHC), including the Refugee Medical Clinic, provides comprehensive, multidisciplinary health care services to patients along a continuum of care that includes health promotion, disease prevention, urgent care, continuity ambulatory care services and specialty clinics (prenatal, diabetes). Care is delivered within a primary care continuity provider model that optimizes use of health care resources. This coordinated, comprehensive approach incorporates patient education, counseling, and the selective use of diagnostic, screening and therapeutic services directed toward health maintenance and early diagnosis and treatment of illness. The FHC provides the full scope of primary care services for children, adolescents, adults, the elderly, and homebound patients. Our services include continuity and urgent care for all ages, prenatal care and perinatal case management, family planning, HIV family clinic services, well child care, minor office procedures, mental health services, social services, substance abuse counseling, nutrition consultation, diabetes education and case management, nurse case management and pharmacist consultation. Primary care for residents of the SFGH Behavioral Health Center is also provided by the FHC.
The FHC is a Federally Qualified Health Center and is the largest primary care clinic in the San Francisco Community Health Network. Patients receiving care reflect the rich ethnic and socioeconomic diversity of San Francisco - they speak twenty-nine different languages, 70% are ethnic minorities, 60% are uninsured, 25% receive Medi-Cal, and 2% are homeless. The clinician staff consists of over 70 PCPs, including nurse practitioners, a physician assistant, residents and faculty physicians. Our staff also includes Health Workers, Medical Assistants, Registered Nurses and clerical support staff. Providers of ancillary service at the FHC include a Behavioral Health Team, including psychologists and social workers, nutritionists, and pharmacists.

The FHC is the primary ambulatory training site for the UCSF/SFGH Family and Community Medicine Residency Program. All 41 FCM residents have their continuity clinics at the FHC. The FHC is also a key training site for UCSF medical, nurse practitioner, and pharmacy students.

**Fiscal Year 2011-2012:**
- Total Unduplicated Patients: 11,203
- Total Patient Visits: 48,684

**Family Health Center: Patient Demographics**

**Gender**

- Female: 60%
- Male: 40%

**Race/Ethnicity**

- Asian: 13%
- Black: 44%
- Hispanic: 26%
- Native American/Eskimo: 1%
- Native Hawaiian/Pacific Islander: <1%
- Other/Unknown: 11%
- White: 1%

**Patient Ages**

- 0-5: 4%
- 6-17: 6%
- 18-34: 17%
- 35-54: 32%
- 55-64: 24%
- 65-74: 7%
- 75-84: 4%
- Over 85: 1%

**Languages**

- English: 45%
- Spanish: 29%
- Cantonese: 12%
- Vietnamese: 6%
- Russian: 4%
- Mandarin: 6%
- Arabic: 2%
- Other/Unknown: 1%

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UCSF Department of Family and Community Medicine | Annual Report 2011-2012
Adult Urgent Care Center

“The mission of the Urgent Care Center is to support the health care safety net in San Francisco by meeting the unmet need for urgent care, and by promoting the health and welfare of patients, including linkage to primary and specialty care.”

The Urgent Care Center (UCC) is open to adult residents of San Francisco in need of same day walk-in medical care. Most patients refer themselves. Some are primary care patients of the Community Health Network (CHN) and the San Francisco Community Clinic Consortium who are unable to be seen in their home clinics for same day care. Patients may also be referred by the SFGH Emergency Department. The medical staff of the UCC provides a wide range of diagnostic and treatment services involving the respiratory, cardiovascular, gastrointestinal, gynecological, orthopedic, neurological, and dermatological systems; infectious diseases; and a limited number of outpatient clinic procedures. The UCC is open 7 days a week, 365 days per year; its hours of operation are 8:00 a.m. to 10:00 p.m. (last patient admitted at 9:00 p.m.) Monday through Friday, and 8:00 a.m. to 8:00 p.m. (last patient admitted at 7:00 p.m.) on weekends and holidays (8:00 a.m. to 4 p.m. [last patient admitted at 3 p.m.] on Thanksgiving and Christmas).

Fiscal Year 2011-2012:
- Total Patient Visits: 28,521

Major Discharge/Treatment Diagnoses
Ten most frequent diagnoses:
1. Hypertension
2. Back pain
3. Cough
4. Joint pain – lower leg
5. Disorders of soft tissue
6. Upper respiratory tract infection
7. Pharyngitis
8. Diabetes
9. Urinary tract infection
10. Asthma

Family Medicine Inpatient Service

The Family Medicine Inpatient Service is a non-geographic, adult medical service providing acute inpatient care. Patients are admitted from the FHC, the Primary Care Network Clinics of the San Francisco Department of Public Health (DPH), the San Francisco Community Consortium Clinics, and the SFGH Emergency Department.

The Inpatient Service is staffed by four R1s, two R2s, two R3s, one chief resident, and two attending physicians. A clinical pharmacist, pharmacy students, and one to two medical students are also on the service at most times. The average daily census is 20 patients, with more than 1,500 patients discharged per year.
FMIS teams care for patients with a high level of complexity, including acute illnesses, such as sepsis, myocardial infarction and stroke, as well as complications of chronic diseases, such as diabetes, hypertension, HIV/AIDS and cancer. FMIS collaborates with medical and surgical consultative services in co-management of complex patients, and away from the patient bedside in innovative educational programs.

**Fiscal Year 2011-2012**

- Total Admissions: 1,555
- Average Daily Census: 22.7 patients
- Average Length of Stay: 4.48 days

**Family Medicine Inpatient Services: Patient Demographics**

### Ages

- 17-35 yrs: 5%
- 36-50 yrs: 6%
- 51-65 yrs: 19%
- 66-80 yrs: 24%
- Over 80 yrs: 46%

### Gender

- Female: 51%
- Male: 49%

### Race/Ethnicity

- Hispanic: 2%
- Black: 14%
- Asian: 19%
- White: 24%
- Native American: 39%
- Unknown/Other: 2%

### Language

- English: 66.6%
- Spanish: 15.4%
- Other: 18%
**Skilled Nursing Facility**

The SFGH Skilled Nursing Facility (aka 4A) provides skilled nursing and rehabilitation care to our patient population. Though it is physically a part of SFGH, 4A is actually an outpatient unit. The average age of 4A patients is 50, and the average length of stay is approximately 39 days. The most common indications for SNF care include continuation of IV antibiotics, wound care, and short-term rehabilitation.

The staffs’ deeper mission is to provide a holistic and interdisciplinary model of care, addressing our patients’ needs for healing and recovery from a bio-psychosocial and spiritual level. We try to maintain an atmosphere on 4A of acceptance, community, compassion, and encouragement. Through regular contact with caring staff from multiple disciplines—family practice, nursing, rehabilitation, nutrition, social work, and activities—4A patients return to a level of independent function, and many patients regain a sense of community, self-respect and purpose.

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**Fiscal Year 2011-2012:**

- Total Beds: 30, average daily census 25.3
- Average Length of Stay: 34 days*

*Daily census and length of stay have decreased since January 2012 due to changes in admission criteria for short-term SNF.

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**UCSF Family Medicine Center at Lakeshore**

The UCSF Family Medicine Center at Lakeshore offers primary care for patients of all ages including infants, children, adults and seniors. In family medicine, all members of a family may receive medical care from the same doctor.

Our mission is to provide extraordinary primary care. We are the medical home from birth to old age for patients from all walks of life and diverse cultural and family backgrounds. We aim to create a learning and healing environment with our patients, students and colleagues and to model innovative, conscientious, high-quality care.

At Lakeshore, doctors provide a wide range of primary care services including, preventive medicine, care of ongoing chronic illnesses and treatment of acute or serious problems. Services also include prenatal care and dermatology.
When a patient needs more specialized care such as laboratory, X-ray or emergency services, the staff at Lakeshore refers patients to the appropriate specialist and department at UCSF Medical Center. Lakeshore doctors communicate and collaborate with specialists and hospital doctors to ensure that their patients receive the most complete care available.

*Fiscal Year 2011-2012:*
- Total Patient Visits: 20,647
- Total Panel Volume: 10,337

**UCSF Lakeside Senior Medical Center**

Patients at the Lakeside Senior Medical Center receive personalized care from doctors, nurses and social workers who are trained in the special needs of seniors and specialize in caring for older adults. Each member of the staff reflects UCSF Medical Center’s tradition of excellence. Lakeside Senior Medical Center gives patients the kind of personal attention that too often has become a thing of the past. Patients also have access to other UCSF specialists and health professionals.

Podiatry, psychology and laboratory services are provided on site. Physical therapy and radiology services are available nearby.

*Fiscal Year 2011-2012:*
- Total Patient Visits: 4,429*
- Total Panel Volume: 880

*Visit lengths were increased from 20 minute to 30 minute appointments which resulted in a lower patient volume.*
MEDIA COVERAGE

Below is a sampling of FCM-related media stories.

HRSA Awards $5.1 Million to Bolster HIV/AIDS Training and Technical Assistance Programs
HRSA Press Release, September 7, 2011
Featuring: The National Clinicians’ Consultation Center (Ronald Goldschmidt, MD), and the Pacific AIDS Education and Training Center (Michael Reyes, MD, MPH)

Study Suggests More Than Socioeconomic Factors at Work When Choosing Birth-Control Methods
New Mexico Independent, September 12, 2011
Featuring: Grace Shih, MD, and Christine Dehlendorf, MD

Mixed Feelings for Nurses Due to Return: Patient Death
San Francisco Chronicle, September 27, 2011
Featuring: Joanne Spetz, MD

The Doctor is In – and On Your Case
The Washington Post, November 14, 2011
Featuring: Kevin Grumbach, MD

New Generation Clinic Helps Disadvantaged Teens with Family Planning
UCSF News, November 30, 2011
Featuring: Grace Shih, MD, MAS

San Francisco Health Improvement Partnerships Tackles Public Health Problems
UCSF News, December 1, 2011
Featuring: Kevin Grumbach, MD

The Doctor Will See You – If You’re Quick
Newsweek, April 30, 2012
Featuring: Dr. Thomas Bodenheimer
EVENTS & ACTIVITIES

The Credé Lectureship

The Credé Lectureship honors Robert H. Credé, MD, Professor of Medicine at UCSF (1949-1989), who was a national champion of primary care. Dr. Credé developed comprehensive ambulatory medical services at UCSF and also changed pre-doctoral and postdoctoral medical education to emphasize a comprehensive approach to all patient problems, especially in the ambulatory and home settings. The honor of hosting The Credé Lecture is shared and rotated by the Division of General Internal Medicine of the Department of Medicine, the Department of Family and Community Medicine, and the Division of General Pediatrics of the Department of Pediatrics.

The Department of Family and Community Medicine hosted Robert L. Philips, Jr., MD, MSPH, as this year’s Credé Primary Care Professor. Dr. Philips presented his talk, “Primary Care 2.0: Personal Doctoring, Care Teams, and Population Health,” on Friday, September 21, 2012.

The Rodnick Colloquium

The annual Family & Community Medicine Colloquium—dedicated in 2008 to Jonathan Rodnick, MD—celebrates innovations in clinical care, community engagement, medical education, and research with presentations by UCSF faculty, residents, students, and staff. The colloquium enhances networking and collaboration within our department and fosters mentoring opportunities for medical students interested in primary care.

This year’s colloquium, focusing on “Collaboration Pushing Innovation,” took place on Friday, March 23, 2012. The keynote address “Being a Family Doctor,” was given by Dr. Kevin Grumbach, Department Chair. Plenary sessions included:

- The Building Blocks of High-Performing Primary Care: Lessons from the Field
  - Rachel Willard, MPH

- South Sudan Medical Education Collaborative: An Innovative Partnership
  - Matthew Fentress, MD

- Changing the World, or Just Changing Our Minds? After Nearly 40 Years of a Family Medicine Clerkship, Have We Made a Difference?
  - Margo Vener, MD, MPH
State of the Department

Dr. Kevin Grumbach, Department Chair, presents the annual State of the Department Address every September at Carr Auditorium at San Francisco General Hospital to the entire department, including faculty, staff, residents, and clinicians. The State of the Department update includes FCM milestones such as rewards and recognitions, highlights of the many FCM programs and projects, strategic planning, education, community engagement, and news impacting the entire university.

UCSF-SFGH Family and Community Medicine Family Residency Program 40th Anniversary Symposium & Gala

This year marked the 40th anniversary of the UCSF-SFGH Family Medicine Residency Program. Established in 1972, the program has graduated over 400 family physicians, with a majority of them working in underserved settings. To commemorate this remarkable achievement, a symposium and gala were held on March 24, 2012. The 40th anniversary coincided with the launching of the UCSF FCM Campaign for the Future of Primary Care, which aims to support the next generation of family physician leaders to transform primary care and improve the health of the public.
THANK YOU

On behalf of the Department of Family and Community Medicine, we would like to take this opportunity to express our heartfelt gratitude to all of the donors who supported us in 2011-2012. Through your continued commitment, the Department continues to carry out its mission.

We would like to give special mention to the following major donors for their contributions this year.

- Dr. & Mrs. Joseph and Clara Barbaccia
- Brown & Toland
- Dr. Anne B. Simmons and Mr. Michael Z. Castleman
- Dr. Charles E. Christianson
- Dr. Brian Desmond
- Drs. Alicia Fernandez and Teresa Villela
- Fidelity Investments Charitable Gift Fund
- Dr. & Mrs. Donald and Beverly Fink
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- New Horizons Foundation
- Dr. Stanley L. Padilla
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- Dr. William A. Plautz and Ms. Kathleen M. Welsh
- Dr. William C. Popik
- San Francisco Academy of Family Physicians
- The San Francisco Foundation
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- Drs. Lucia S. and Peter S. Sommers
- United Healthcare
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- William M. & Miriam F. Meehan Foundation
- Dr. Elisabeth Wilson