UCSF Department of Family and Community Medicine

State of the Department Update

Kevin Grumbach, MD
June 7, 2007
Overview

• News and recognition

• Progress on departmental strategic plan

• Focus on departmental accomplishments through the lenses of
  – Health disparities
  – Primary care redesign and policy advocacy
Recognition:

Special Guests
Faculty Recognition: Teaching Awards

- Peter Sommers
  - California Academy of Family Physicians Foundation Award for Excellence in Education
  - Class of 2009 Nominee for Inspirational Teacher
Faculty Recognition: Teaching Awards and Nominations

• Beth Wilson
  – Class of 2010 Inspirational Teacher Award
  – Nominee for Kaiser Award for Excellence in Teaching; Class of 2010 Commitment to Teaching, Outstanding Lecture Series, Excellence in Small Group Teaching, Innovative Teaching; Academy of Medical Educators Honorable Mention for Curricular Innovation

• Academy of Medical Educators Direct Teaching Awards:
  – Kirsten Day-Thomas
  – Laura Hill-Sakurai
  – Rich McKinney
  – Katie Murphy
Faculty Recognition: Teaching Awards

- **Daniel Pound**
  - Elected to Academy of Medical Educators
  - Class of 2007 Nominee for Faculty Teaching Award

- **Dan Ciccarone**
  - Nominee for Kaiser Award for Excellence in Teaching
  - Class of 2009 Nominee for Outstanding FPC Preceptor, Commitment to Teaching, Excellence in Small Group Teaching, Inspirational Teaching

- **Lisa Ward**
  - STFM New Faculty Scholar Award
Faculty Recognition:
Teaching Awards

• Todd May
  – Elected UCSF Alumni Member of Alpha Omega Alpha Honor Medical Society

• Shieva Khayam-Bashi
  – Nominee for Class of 2007 Faculty Teaching Award

• Marilyn Skaff
  – Class of 2010 Nominee for Excellence in Small Group Teaching, Outstanding FPC Preceptor

• Bill Shore
  – Class of 2010 Nominee for Outstanding FPC Preceptor
UCSF Staff Tier Two Awards
For Outstanding Service

• Paula Fleisher

• Ebony Labat ("Great People" Awardee)
Faculty in the News

GENERAL, LIFE AND DEATH AT SAN FRANCISCO'S HOSPITAL OF LAST RESORT

Hospital's Approach Makes Family's Care A Multigenerational Affair For Doctor

Mike Weiss, Chronicle Staff Writer  Tuesday, December 12, 2006

During her second year as a family health resident at San Francisco General, Dr. Teresa Villela began to treat Marcia Hernandez, who, like her, is a child of Latino immigrants. Marcia was recovering from drug addiction. Not long afterward, Marcia's father, Rafael Socarras, who usually accompanied his daughter to the clinic, suffered a heart attack.
Faculty Additions

- Lisa Ward: FHC Assistant Medical Director
- Ron Labuguen: FHC Assistant Medical Director for Urgent Care
- Ellen Chen
- Melody Lee

...And Departures:
- Albert Yu (kind of)
Faculty and Staff Productivity

- Ciccarone
- Hearst
- Wortis
- DiTomas
- Gant
- Truong
- Lal
- Valencia
- Mirande
- Grant
- Herrick
FCM Strategic Planning Priorities

• Improve finances
• Innovate in primary care practice
• Excellence in education
  – Residency
  – Medical student
  – Research fellowship
• Community engagement
FCM Strategic Planning Priorities

- Promote diversity
- Build bridges within the department
- Secure adequate space
- Research and scholarly productivity
- Leadership within UCSF
- Well-being and professional development
UCSF Department of Family and Community Medicine

UCSF Ranked #7 Among US Departments of Family Medicine in 2006
Education:
Residency Program

- Teresa Villela, Director
- George Saba, Associate Director
- Hali Hammer, Associate Director
- Joanne Donsky, Assistant Director
- Jill Thomas, Coordinator
Residency Program RRC Accreditation

4 Year Accreditation!
Education:
Medical Students

• Margo Vener, Director of Predoctoral Education
• Roy Johnston, Coordinator
Number of UCSF Graduates Matching in Family Medicine

- 1993
- 1994
- 1995
- 1996
- 1997
- 1998
- 1999
- 2000
- 2001
- 2002
- 2003
- 2004
- 2005
- 2006
- 2007

The graph shows the number of UCSF graduates matching in Family Medicine from 1993 to 2007. The highest number of graduates matched in 2007.
UCSF Program in Medical Education (PRIME) – Urban Underserved

- First expansion of class size in 30 years
- New student track focused on addressing needs of urban underserved
- Pilot cohort year completed
- Beth Wilson, Interim Director
- Paula Fleisher, Interim Program Manager
Medical Student Integrated Clinical Clerkships Pilot Program

- “PISCES”
- Lakeshore site for FCM component
  - Sue Runyan, Site Director
  - Bill Shore, PISCES liaison
- Potential benefits of FCM 110 as a longitudinal experience
Improve Finances

- Vitamin Settlement Fund Endowed Chairs in Community Medicine ($1M + $.5M School of Medicine Match)
  - George Saba
  - Margo Vener
  - Naomi Wortis
Community Engagement

“Building Bridges for a Healthy San Francisco”
Diversity

• Diversity Committee
  – Kirsten Day-Thomas, Kara Odom Co-Chairs
Faculty Diversity
DFCM Core Faculty by Rank and Sex

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<th>Rank</th>
<th>Total</th>
<th>Assistant</th>
<th>Associate</th>
<th>Professor</th>
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<tr>
<td>Men</td>
<td>20</td>
<td>3</td>
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<td>31</td>
<td>16</td>
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Total: 51 Men, 47 Women
DFCM Core Faculty by Rank and Race-Ethnicity

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<th>White</th>
<th>Latino</th>
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<td>Total</td>
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<td>1</td>
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<tr>
<td>Professor</td>
<td>15</td>
<td>1</td>
<td>0</td>
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Research and Scholarship

• Dave Thom, Director of Research

• Norman Hearst, Director of Research Fellowship
Research and Scholarship

- 4th Most prolific US Family Medicine department in research publications in peer-reviewed journals
- 5th Among US Family Medicine departments in 2005 NIH research funding
- Diane Rittenhouse: Most Outstanding Research Abstract, 2007 Academy Health Research Meeting
Leadership at UCSF

- PRIME-US
- Clinical Translational Science Institute (CTSI)
- Strategic Planning Board
- University Community Partnership Program
- etc

SCHOOL OF MEDICINE FACTS & FIGURES

2007

RECENT ACCOMPLISHMENTS & INNOVATIONS

07 The Program in Medical Education for the Urban Underserved (PRIME-US) expands medical school enrollment to educate and inspire new physicians to address health disparities.

06 UCSF Institute for Regeneration Medicine launched, comprising the existing Program in Developmental and Stem Cell Biology and the Program in Craniofacial and Mesenchymal Biology.

04 The Institute for Human Genetics established.
Well Being & Professional Development

- Faculty Mentoring Program
  - Bill Shore, Director

- Coro Leadership Program
  - Shelley Adler, Katherine Strelkoff

- California HealthCare Foundation Leadership Fellowship Program
  - Hali Hammer
Dedication to Service: Staff Appreciation
Focused Look at Two Themes

• Primary Care Practice Innovation and Advocacy
• Health and health care disparities
• Think globally, act locally
  – and globally
Innovation:
Lakeside Senior Center style
"BEE prepared for flu season!"
Innovation:
Lakeshore Family Medicine Center

• Implementation of Advanced Access (same day) scheduling October 2006
Appointment Access

Demand:
- Phones chaos
- Triage cycles
- Rework
- Dissatisfaction
- Discontinuity
- Despair (No show)

Supply:
- Appointments
- Service Requests

Major Insight: $r^1 = r^2$
Lakeshore Estimated Demand vs. Supply

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<th>Value</th>
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<tr>
<td>Estimated Annual Demand</td>
<td>26,429</td>
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<tr>
<td>Estimated Annual Capacity</td>
<td>26,330</td>
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<td>Demand - Capacity</td>
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Advanced Access Results

% of visits vs. Dates

- Unused Capacity
- % visits w/ in 48 hrs
- % visits w/ in 5d
- % visits w/ PCP
Advanced Access Results

Bump rate
No Show rate

July-Sept 06 Oct-Dec 06 Jan-Mar 07
Innovation:
Family Health Center

• Chronic Care Collaboratives

• “Teamlet” Model
Family Health Center Projects

- Chronic care improvement projects: automated telephone disease management, group visits, registry-based care
- Development of chronic illness teams, focused on self-management support, medication adherence, and patient education
- Recognition by San Francisco Health Plan: early childhood care (well child visits)
- California Academic Chronic Care Collaborative: cardiovascular disease
- Expand roles of Health Workers, MEAs, RNs, RDs, SWs so that all are maximizing their scope of practice
Diabetes at the Family Health Center

Glycemic Control
(as percentage of those with HgbA1c tested)
Diabetes at the Family Health Center

Lipid Testing (at least once in last 12 months, as percentage of diabetic cohort)

Lipid Control to Target (under 100, as percentage of those tested)
Integrating Practice Redesign and Residency Education

- New Teamlet Models for Incoming R1s
San Francisco Health Access Program:

Opportunities for Delivery System Innovation
Research and Practice Innovation

• Mike Potter: colon cancer screening and flu shot clinics

• Handley, Hammer, Schillinger: automated telephone disease management

• Tom Bodenheimer: action plan implementation
National Advocacy: The Bodenheimer Team Machine

The Bodenheimer Team Machine

Annals of Internal Medicine

The Primary Care–Specialty Income Gap: Why It Matters

Thomas Bodenheimer, MD; Robert A. Bawwa, MD; and Paul Rudolf, MD, JD

A large, widening gap exists between the incomes of primary care physicians and those of many specialists. This disparity is important because non-competitive primary care incomes discourage medical school graduates from choosing primary care careers.

The Resource-Based Relative Value Scale, designed to reduce the inequality between fees for office visits and payment for procedures, failed to prevent the widening primary care–specialty income gap for 4 reasons: 1) the volume of diagnostic and imaging procedures has increased far more rapidly than the volume of office visits, which benefits specialists who perform these procedures; 2) the process of updating the Relative Value Scale Update Community of specialists; 3) Medicare's payment formula penalizes primary care physicians that tend to pay for procedures, but not far enough than those paid by Medicare. Payment systems maintain a healthy primary care base to the patients and the community.

Primary Care: A Miracle of Modern Medicine

What is a medical discovery that touches everyone in the United States?

A Primary Care Home for Americans

Putting the House in Order

Kevin Crambach, MD

This article—the first in a series on primary care—outlines the daunting challenges facing primary care today. Most people in the United States desire a primary care “home” to provide for and coordinate their health care needs. Yet primary care is endangered by physician stress, inadequate performance in managing chronic illness, and inability to provide prompt access and reliable continuity of care. Fundamental redesign is needed to improve access to and quality of care while easing physicians’ workload without causing major increases in health care costs.
IBM TO BACK NEW ORGANIZATION’S GOAL TO REVOLUTIONIZE HEALTHCARE IN UNITED STATES

Pledges support, resources in support of the Patient-Centered Primary Care Collaborative and its Patient-Centered Medical Home Model

ARMONK, NY, May 10, 2007 – IBM pledged today that it will dedicate its influence, technologies, services and knowledge base to help a new, emerging consortium of employers, physicians and consumer groups win its fight to revolutionize America’s ailing healthcare system. The consortium, called the Patient-Centered Primary Care Collaborative (PCPCC), is a coalition originally proposed by IBM in early 2006 dedicated to advancing a new primary-care model called the Patient-Centered Medical Home.
Primary Care Innovation:
Global

- Development of Family Medicine training in China and Japan, Jack Rodnick

- Family Medicine training in Tanzania, Stephanie Tache
Health & Health Care Disparities: Clinical practice

- SFGH
  - Oral health, Foster youth, reproductive health, etc
  - Cultural competence, quality improvement
- Developmental disabilities
  - Clarissa Kripke
- Correctional Medicine
  - Correctional Medicine Consultation Network: Lori Kohler, Director
Health & Health Care Disparities: Education

- FCM Residency Program
- Student programs
  - PRIME
  - Model SFGH
  - Health Disparities Working Group
Health & Health Care Disparities: Community Engagement

- COPC
- Educational pipeline programs & mentoring
- Capacity building and technical assistance
  - FHOP
  - AETC
  - NCCC
Health & Health Care Disparities: Research

- Center for Social Disparities in Health, Paula Braveman, Director
  - RWJ Commission on Health Disparities

- Center for California Health Workforce Studies

- CTSI Community Engagement Program, Ellen Goldstein, Program Manager

- Substance use and HIV prevention (Ciccarone), Medicaid and Care Management (Rittenhouse), Behavioral Diabetes Research (Fisher & Skaff), Breast Cancer CBPR (Adler), Urinary Incontinence (Thom), etc
Health & Health Care Disparities: Going Global

- ITECH: Michael Reyes, Director
- Binational communities: Margaret Handley
- HIV in Africa and Brazil, Norman Hearst
Thank you!