**Share the Care Activity**

Facilitator Guide

* **Time:** 30 minutes
* **Audience:** PGY-2 and PGY-3 (or late PGY-1), this is more interactive and engaging if it can non-resident providers and clinic staff.
* **Objective:** 
  + **Team Based Care:** Describe and participate in sharing the care for patient panels through expanded team roles by working and communicating effectively with all health care team members
* **Procedures:**

**Visual set up**: The grid below can be drawn on large flip chart paper or white boards. Cups can be placed at bottom or tops of each column.(see photos below)

|  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| Role 1 | Role 2 | Role 3 | Role 4 | Role 5 | Role 6 | Role 7 | Role 8 | Role 9 | Role 10 |
|  |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |

Groups:

**Part 1: Who does it now?**

1. Make sure your group has 2 sets of cards—**role cards** and **task cards** (see appendix below).
2. Secure **role cards** at the top of each column. Each team should have 10 roles (thus, 10 columns).
3. As a group, place each **task card** under a role ***based on who is currently doing this task at your clinic***. Go through as many of the 22 tasks in the allotted time.

**Note:** In cases where there are group members from different clinics, place card based on the group majority. In cases where more than 1 role performs the task, choose 1 role to place task card under.

1. When time is called, count the number of tasks in each role column.
2. Place 5 marbles ***per task*** in the cup that corresponds to each role column.

**Part 2: Who should complete these tasks?**

1. Reflect on what you have recently learned about team-based care and your group’s current assignment of task cards.
2. As a group, reassess each task in an ideal ***team based care environment***. Move task cards toa new role, if appropriate. Go through as many of the 22 tasks in the allotted time.

**Note:** In cases where more than 1 role can perform the task, choose 1 role to place task card under.

1. When time is called, count the number of tasks in each role column.
2. Reallocate the marbles to reflect shifts in tasks (5 marbles ***per task*** in a cup that corresponds to each role column).



Appendix - Share the Care Activity

**Role Cards:**

|  |  |
| --- | --- |
| Primary Care Provider  (MDs, DOs, NPs, PAs) | Resident Physician |
| MA/LPN/LVN | Clerk/Receptionist |
| Nobody | RN |
| Pharmacist | Behavioral Health |
| Health Coach | Patient |

**Task Cards:**

|  |  |
| --- | --- |
| Order mammograms for women 50-75 years of age | Discuss colorectal screening options with patients |
| Identify patients with overdue chronic disease related labs | Conduct depression screening |
| Conduct depression follow-up | Prescribe statins for patients with high ASCVD risk |
| Refill high blood pressure medications for patients with well-controlled hypertension | Refill narcotics for chronic pain patients |
| Warfarin management (anti- coagulation) | Titrate insulin for diabetic patients |
| Medication reconciliation for patient(s) | Order routine immunizations |
| Administer routine immunizations | Treat uncomplicated urinary tract infections |
| Assess and manage uncomplicated acute back pain | Counsel on and insert long acting contraception |
| Perform diabetic foot exams | Inform patients of normal lab test results |
| Inform patient(s) of abnormal lab test results | Review goals for labs and results of chronic disease management |
| Refer patients for subspecialty care | Obtain hospital/discharge information |

**Share the Care Activity**

Evaluation

1) I understand how to work and communicate effectively with all health care team members to share the care for my patient panel.

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Strongly Disagree | Disagree | Undecided | Agree | Strongly Agree |
| 1 | 2 | 3 | 4 | 5 |

2) This activity enhanced my understanding.

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Strongly Disagree | Disagree | Undecided | Agree | Strongly Agree |
| 1 | 2 | 3 | 4 | 5 |

3) The information from this activity is relevant to my practice.

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Strongly Disagree | Disagree | Undecided | Agree | Strongly Agree |
| 1 | 2 | 3 | 4 | 5 |